



Human Resources Development Council, District 7

STATEWIDE COMMUNITY NEEDS ASSESSMENT 2025
ADDENDUM TO HRDC 7'S 2024 CNA



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Introduction to HRDC 7, 2025 statewide CNA addendum to 2024 CNA

HRDC 7 completed their community needs assessment (CNA) in January, 2024 with the assistance of JG Research & Evaluation (JGRE) staff members Genevieve Cox, Lisa Curry, and Carol Hardy. Since HRDC 7 completed their service area CNA only one year prior to the implementation of the statewide CNA in 2025, this document contains an addendum to HRDC 7's 2024 CNA that includes 2025 data from the statewide CNA. First, this addendum briefly compares the top identified needs from the two different surveys conducted in 2024 and 2025. Next, this report includes a description of the statewide 2025 CNA and methodology. Then, this report provides the executive summary of HRDC 7's 2024 CNA. Finally, this report includes the full HRDC 7 CNA service area survey data compared to the statewide data from Montana. CNA surveys are included in the appendices.

HRDC 7 top needs comparison (2024) and (2025)

The 2024 HRDC 7 CNA survey was specific to the service area of HRDC 7, while the 2025 CNA survey was statewide. Both surveys are included in the appendices of this document. The 2024 HRDC 7 CNA survey questions differ from the 2025 statewide survey questions. However, the survey instruments were constructed similarly, with similar questions. Because they were two different survey instruments, collected at different points in time, we cannot directly compare the data. Nonetheless, we can compare top identified needs for each year. As discussed below and shown in Table 1, the top identified needs remain consistent between 2024 and 2025.

In 2024, the most identified top three community needs included “availability of safe and affordable housing”, “availability and access to living wage jobs”, and “access to healthcare”. The top five most important needs that individuals and families experienced in the past 12 months included (1) “affordable healthcare,”; (2) “availability and access to living wage jobs,”; (3) “affordable dental care,”; (4) “too few good paying living wage jobs with benefits in the area,”; and (5) “availability of safe and affordable housing,”. These identified needs remained consistent one year later in the 2025 statewide CNA survey.

In 2025, the top three community needs participants identified in the service area of HRDC 7 included 1) “availability of safe and affordable housing”, 2) “availability of jobs that pay enough to live on”, and 3) “access to affordable childcare”. Individual and family needs were asked by domains that community action agencies work within in the 2025 survey. The top need in each domain included employment: “jobs that pay more or have benefits”; education and cognitive development: “technical and vocational training”; income, infrastructure, and asset-building: “general financial issues”; housing: “good affordable housing to rent”; health/social and behavioral development: “affordable health care”; civic engagement and community development: “ways to have voice heard with local politicians”.

Table 1: Top community needs (2024) and (2025)

	2024	2025
Affordable healthcare	#1	Ranked in top 10 community needs and mental health services ranked within top 5
Access to living wage jobs	#2	#2
Availability of safe and affordable housing	#5	#1

Montana statewide community needs assessment (2025)

The Montana statewide community needs assessment (CNA) was conducted from February - May, 2025 for the entire state of Montana by JGRE. The Montana statewide CNA survey instrument and focus group guide template were collaboratively developed in 2024 by staff at JGRE including Genevieve Cox, Lisa Curry, and Carol Hardy, the director of the Montana Community Action Network (the Association), directors and other representatives from the 10 community action agencies (CAAs) in Montana (including Action for Eastern MT, HRDC IV, Opportunities, Inc., HRDC 6, HRDC 7, Rocky Mountain Development Council, HRDC IX, Community Action Partnership of Northwest MT, Human Resource Council, and Action, Inc.), and the Montana Department of Public Health and Human Services (DPHHS). Members of the JGRE research team met with the full Association together, representatives of DPHHS, and individually with each CAA within the Association. During these meetings, we learned about the needs and considerations of each of the CAAs. After these meetings, JGRE completed drafts of a community needs/assets framework, the statewide survey, and a provider focus group template. We met multiple times with a smaller Association working group of approximately 6 directors to revise drafts of these documents. JGRE then met with the full Association and DPHHS to get feedback on the final draft of the data collection instruments.

JGRE applied for and received Institutional Review Board (IRB) exempt status approval (study #1391029, tracking #: 20251240) from WCG IRB for data collection, analysis, and writing of findings for the statewide community needs assessment. Data for the statewide survey were collected using the online platform Alchemer from February 2025-May 2025 by JGRE. JGRE also conducted 7 focus groups with program provider partners for Action for Eastern MT, Action, Inc., Rocky Mountain Development Council, HRDC IX, HRDC 4, Human Resource Council, and Opportunities, Inc. CAAs also collected survey responses in person throughout the state using written survey instruments and iPads. Representatives from the CAAs input these responses into Alchemer.

In total, 4,713 people completed the statewide survey. JGRE cleaned the survey data and removed responses of 14 people that did not take the survey in the United States, 835 people who were not in the state of Montana when they completed the survey, and 239 people who spent less than 1 minute on the survey. The total number of cleaned responses for the survey was (n = 3,625). During the data collection, JGRE aimed for the sample size of all agencies to be between 5-10% margin of error and 95% confidence level. Based on the service area population of each CAA, all agencies were

below 10% margin or error with 95% confidence. The table below shows each agency and their margin of error based on the sample size of the region.

Table: Montana community action agency service areas, survey responses and margins of error (2025)

Region	Number of survey responses	Adult population in 2022	Total sample size required in each region 95% confidence level and 5% margin of error	Total sample size required in each region 95% confidence level and 10% margin of error	Actual margin of error based on sample size with 95% confidence level
State of Montana	3,625	1,122,867	385	97	2%
Opportunities Inc.	1,141	88,651	382	96	3%
HRDC IX	659	107,929	383	96	4%
Action Inc.	464	55,841	382	96	5%
Human Resource Council	279	133,449	383	96	6%
Rocky Mountain Development Council	259	69,856	382	96	6%
Community Action Partnership of Northwest MT	227	132,124	383	96	6%
HRDC 6	179	16,974	376	96	7%
Action for Eastern MT	158	58,841	382	96	8%
HRDC 4	143	17,478	376	96	8%
HRDC 7	116	151,121	383	96	9%

The table below shows the number of survey responses for each agency and the percentage of responses from the state of Montana.

Table: Montana community action agencies survey response (2025)

Region	Count	Percent
Opportunities, Inc.	1,141	31.5
HRDC IX	659	18.2
Action Inc.	464	12.8
Human Resource Council	279	7.7

Region	Count	Percent
Rocky Mountain Development Council, Inc.	259	7.1
Community Action Partnership of Northwest MT	227	6.3
HRDC 6	179	4.9
Action for Eastern MT	158	4.4
HRDC 4	143	3.9
HRDC 7	116	3.2
Total	3,625	100.0

After cleaning the dataset, JGRE created datasets for each CAA. The counties within the service area for each CAA were totaled to create 10 individual datasets. In total, there were 11 datasets including the dataset that contained all responses for the entire state of Montana. The table below shows the number of survey respondents by county for the statewide survey.

Table: Number of survey responses per county (2025)

County	Count	Percent
Cascade	728	20.1
Gallatin	570	15.7
Silver Bow	345	9.5
Lewis and Clark	212	5.8
Missoula	182	5.0
Glacier	162	4.5
Hill	125	3.4
Fergus	114	3.1
Toole	109	3.0
Park	82	2.3
Flathead	80	2.2
Ravalli	72	2.0
Pondera	67	1.8
Yellowstone	66	1.8

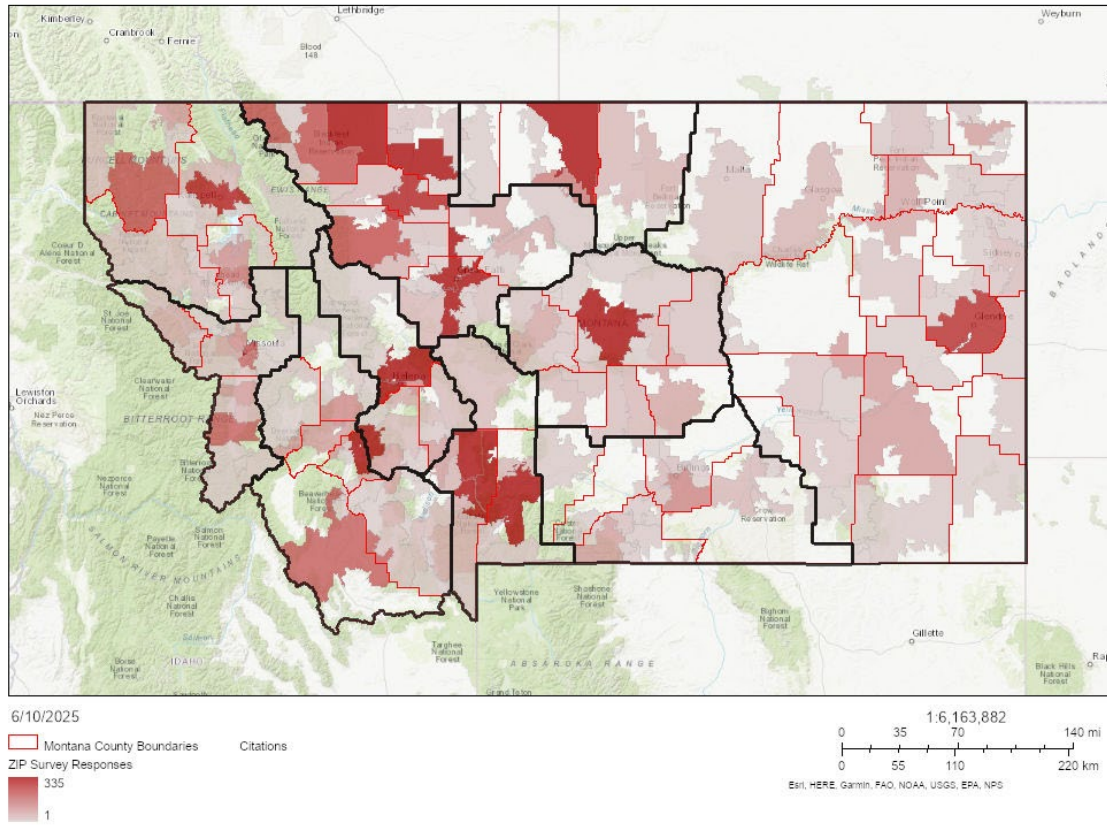
County	Count	Percent
Lake	63	1.7
Lincoln	63	1.7
Teton	59	1.6
Beaverhead	51	1.4
Dawson	51	1.4
Jefferson	34	0.9
Carbon	30	0.8
Madison	25	0.7
Mineral	25	0.7
Judith Basin	23	0.6
Powell	21	0.6
Sanders	21	0.6
Custer	19	0.5
Sheridan	18	0.5
Blaine	17	0.5
Chouteau	16	0.4
Deer Lodge	16	0.4
Roosevelt	16	0.4
Musselshell	15	0.4
Big Horn	14	0.4
Broadwater	13	0.4
Richland	13	0.4
Wheatland	11	0.3
Golden Valley	10	0.3
Valley	10	0.3
Daniels	9	0.2
Meagher	7	0.2
Granite	6	0.2
Petroleum	6	0.2
Rosebud	6	0.2
Stillwater	4	0.1

County	Count	Percent
McCone	3	0.1
Phillips	3	0.1
Powder River	3	0.1
Carter	2	0.1
Fallon	2	0.1
Sweet Grass	2	0.1
Garfield	1	0.0
Liberty	1	0.0
Prairie	1	0.0
Wibaux	1	0.0
Total	3,625	99.8

The figure below shows a map of Montana with the zip codes of survey respondents across the state of Montana with darker areas of red indicating higher numbers of survey responses.

Figure: Survey response by zip code (2025)

CNA Survey Response by ZIP Code



HRDC, 7 CNA (2024)

The comprehensive 2024 CNA included secondary and administrative data sources such as the American Community Survey, primary survey data of the HRDC 7 service area (n = 427) collected during November-December, 2023, an HRDC client satisfaction survey (n = 524) open from 2020-2023, a Board of Director's survey (n = 7) collected in December 2023, and key stakeholder interviews with program participants of programs that HRDC 7 implements (n = 12). The executive summary from the 2024 CNA appears below.

Executive summary of findings (2024 CNA)

HRDC 7 service area overview (2024)

The service area of Human Resources Development Council District 7 (HRDC) encompasses five counties: Big Horn, Carbon, Stillwater, Sweet Grass, and Yellowstone. Of these, Yellowstone has the largest population (164,731) and includes the largest city in Montana, Billings (population 119,960)¹, while the other counties are more rural with much lower population densities. The 5-county service area includes many recreational opportunities in the mountains, plains, and rivers, and residents report having deep community ties and engagement with one another.

The service area is 82% White, 0.68% Black, 0.71% Asian, 8.08% Native American/Alaska Native, 1.5% "Some other race," and 6.85% "Multiple race"². The service area as a whole is 50.72% female and 49.28% male³, with a median age of 42.8⁴. The foreign-born population in the service area is 1.68% compared to 2.19% in Montana. In the service area, 22.2% have at least a college bachelor's degree, while 28.73% stopped their formal education after school⁵.

The percentage population living below 100% of the Federal Poverty Line (FPL) in the HRDC service area is 11.71%. However, the poverty rate in the service area widely differs by county and ranges from 28.57% in Big Horn County to a low of 5.19% in Sweet Grass County, compared to Montana (12.49%) and the United States (12.63%). 15.53% of children in the overall HRDC service area live below the FPL line. This ranges from Big Horn County, where 33.83% of children live below the FPL, to Sweet Grass County (4.56%).

¹ U.S. Census Quickfacts (2022)

² U.S. Census (2020)

³ U.S. Census (2020)

⁴ American Community Survey (2017-2021)

⁵ American Community Survey (2017-2021)

The county with the lowest value owner-occupied homes is Big Horn, while the highest median value units are in Carbon County. Rent is most expensive in Yellowstone County and least expensive in Big Horn County. In the service area of HRDC, 43.77% of all rental households are cost-burdened, while 25.17% of owner-occupied households with mortgages are cost-burdened⁶.

For each county in the service area, the percentage of the population that does not have health insurance is as follows: Big Horn (15.4%), Carbon (11.3%), Stillwater (9.9%), Sweet Grass (10.4%), and Yellowstone (9.6%), compared to Montana (10.2%)⁷. In the service area, 23.26% of adults report heavy alcohol consumption⁸, and 16.2% (age-adjusted) of the population reports being current smokers.

HRDC service area needs (2024)

The research team conducted a representative survey of the 5-county service area of HRDC (n = 427, after exclusion criteria were applied). Survey respondents lived in Yellowstone (47% of those surveyed), Stillwater (21.1%), Big Horn (15.9%), Sweet Grass (8.8%), and Carbon (6.9%) counties. The majority of survey respondents were White (n = 295, 69.9%) and American Indian or Alaska Native (n = 79, 18.7%), with 23.2% of all the participants identifying as Hispanic or Latino/a (n = 98). Almost 40% of survey participants reported living in a household with 5 or more people, with 7.4% reporting at least 7 or more people in one household.

Sixty-four percent of those surveyed work full-time, yet 79.6% of survey respondents reported making less than \$4000/month for their entire household (less than \$48,000/year), and 10.2% reported a monthly household income less than \$1,000/month. For housing status, 48.3% are homeowners, 24.9% are renters, and 25.6% report unstable housing conditions, such as those who are unsheltered, living with family or friends for free, or living with two or more families in the same household.

Survey respondents reported general contentment with their communities, despite acknowledging challenges. The most identified top three community needs include “availability of safe and affordable housing” (67% of respondents), “availability and access to living wage jobs” (41%), and “access to healthcare” (33%). The top five most important issues that individuals and families experienced in the past 12 months include (1) “affordable healthcare,” with 85% of respondents labeling this as “somewhat” or “very important” and 15% not experiencing this as an issue; (2) “availability and access to living wage jobs,” with 77% of participants labeling this as a “somewhat” or “very important” and 23% of survey respondents not experiencing this issue in the last year; (3) “affordable dental care,” with 76% of participants labeling this as “somewhat”

⁶ American Community Survey (2017-2021)

⁷ American Community Survey (2022)

⁸ CD, Behavioral Risk Factor Surveillance System, Accessed via County Health Rankings (2020)

or “very important” and 24% not experiencing this issue in the last year; (4) “too few good paying living wage jobs with benefits in the area,” also with 76% labeling this as a “somewhat” or “very important” issue and 25% not experiencing this issue in the last year; and (5) “availability of safe and affordable housing,” with 73% of participants noting this was “somewhat” or “very important” and 27% of respondents not experiencing this as a difficulty in the last year.

HRDC programs and impact (2024)

HRDC efforts comprise a full range of programs and services for all individuals and families, including childcare, education, employment and training, food distribution, emergency services, rental assistance, section 8 housing vouchers, energy assistance, transportation, temporary housing, financial education, and an array of youth programs all designed to help people on the road to self-sufficiency.

Findings on HRDC programs originate from HRDC administrative data, a survey with the HRDC Board of Directors, HRDC client satisfaction surveys, 12 interviews with program participants, and a focus group with program providers (n = 8) in the area. In client satisfaction surveys, the majority of program participants felt that HRDC staff members were helpful (80%), the time it took between requesting and receiving services was reasonable (68%), and that HRDC programs met their family’s needs (71%). They also generally held that they were treated with courtesy and respect (86%) by HRDC. However, in interviews, program participants highlighted barriers to program participation. These barriers, such as difficulty filling out applications, lengthy wait times for program approval, and difficulty obtaining documentation, originate outside of HRDC, in state and federal applications and eligibility requirements. While noting these state and federal barriers to their participation in HRDC programs, participants still spoke of the vital importance of HRDC programs like the commodity food program, LIHEAP, and housing services. They articulated that HRDC had been instrumental in helping them make ends meet and on the road to self-sufficiency. The majority of participants also felt that HRDC staff were “*understanding*” and “*helpful*.”

Interviews with program participants showed needs in the areas of affordable housing, youth services and literacy, health care costs, paying for utility bills, a lack of well-paying jobs, food security, the need for more senior services, and difficulties paying for childcare. 100% of interviewees reported that affordable housing was a major concern for themselves and their families. Program providers generally agreed that lack of housing and access to health care were some of the largest challenges facing their communities, in addition to participants losing Medicaid access in Montana. A lack of broadband internet was also cited as a problem facing rural communities by providers. About half of interview participants explained they had difficulty with internet connectivity and speeds. Program participants and providers highlighted a series of

recommendations, including removing barriers to program utilization, expanding existing programs surrounding food and housing, and more communication with state and federal entities who are the gatekeepers to eligibility requirements and program applications.

Priority recommendations (2024)

As HRDC looks to future planning for programs, this CNA highlights a few important considerations. First, it might be helpful to consider expanding programs or partnerships with other organizations in the areas of food and housing. For example, at a population-level, 45.5% of all HRDC service area children, and 95.1% of children in Big Horn County alone, are eligible for reduced price or free lunch, but only 9.8% of the service area population receives SNAP benefits⁹ (a program not administered by HRDC), and 22% of those individuals eligible for SNAP in Montana are not receiving benefits¹⁰. Additionally, every interviewee mentioned the need for affordable housing, and survey respondents listed housing as the biggest community priority. Secondly, since many administrative and structural barriers to program utilization are unrelated to program administration by HRDC, HRDC may consider adding mobile community program navigators to their staff to fill gaps, if funding becomes available.

⁹ U.S. Census Bureau, small area income and poverty estimates, (2020)

¹⁰ Center on Budget and Policy Priorities (2023)

HRDC 7, 2025 service-area and statewide CNA data

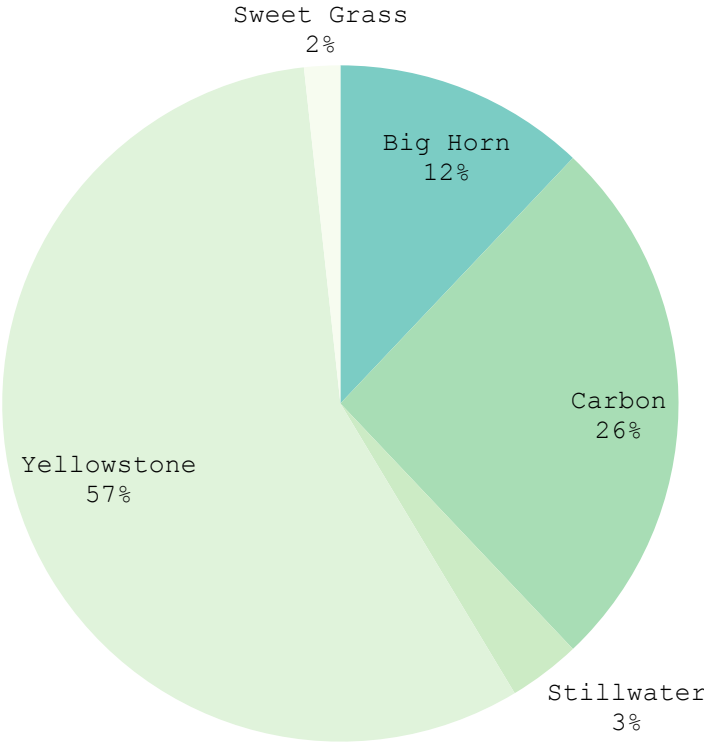
As part of the statewide CNA (2025), 116 survey participants from the service area of HRDC 7 completed the survey. The table below highlights the numbers of survey participants by county within the service area of HRDC 7.

1. Demographics of survey participants

Table 1.1: HRDC 7 county responses

County	Count	Percent
Yellowstone	66	56.9
Carbon	30	25.9
Big Horn	14	12.1
Stillwater	4	3.4
Sweet Grass	2	1.7
Total	116	100.0

Figure: HRDC 7 service area survey participants by county



The following tables and figures include the survey data from the 2025 statewide community needs assessment survey for the service area of HRDC 7, only. Rows and columns for statewide data are also included.

1.2 Zip code of Survey Participants

Table 1.2: Zip codes. Note: the total column may not equal 100% because of rounding imprecision. Participants that did not answer the question are not included in the table.

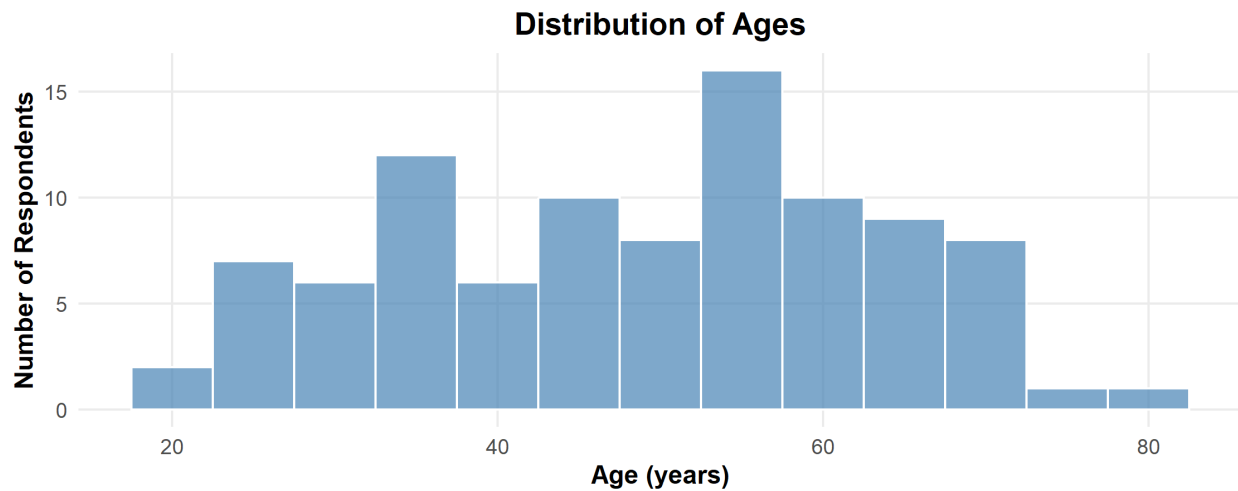
Zip code	Count	Percent
59101	21	18.6
59102	21	18.6
59068	14	12.4
59034	7	6.2
59106	7	6.2
59022	5	4.4
59044	5	4.4
59070	5	4.4
59105	5	4.4
59007	2	1.8
59008	2	1.8
59011	2	1.8
59014	2	1.8
59015	2	1.8
59029	2	1.8
59041	2	1.8
59063	2	1.8
59002	1	0.9
59010	1	0.9
59013	1	0.9
59028	1	0.9
59037	1	0.9
59071	1	0.9
59115	1	0.9
Total	113	100.3

1.3 Age of Survey Participants

Table 1.3: This table shows the distribution of ages.

County	18-24	25-34	35-44	45-54	55-64	65-79	Rather not say
Big Horn	14.3% (n=2)	14.3% (n=2)	14.3% (n=2)	21.4% (n=3)	21.4% (n=3)	0% (n=0)	14.3% (n=2)
Carbon	0% (n=0)	3.3% (n=1)	20% (n=6)	20% (n=6)	26.7% (n=8)	13.3% (n=4)	16.7% (n=5)
Stillwater	0% (n=0)	25% (n=1)	0% (n=0)	25% (n=1)	25% (n=1)	0% (n=0)	25% (n=1)
Sweet Grass	0% (n=0)	0% (n=0)	0% (n=0)	50% (n=1)	0% (n=0)	0% (n=0)	50% (n=1)
Yellowstone	1.5% (n=1)	18.2% (n=12)	16.7% (n=11)	10.6% (n=7)	19.7% (n=13)	16.7% (n=11)	16.7% (n=11)
Total	2.6% (n=3)	13.8% (n=16)	16.4% (n=19)	15.5% (n=18)	21.6% (n=25)	12.9% (n=15)	17.2% (n=20)
MT total	3.2% (n=117)	12.1% (n=437)	16.4% (n=595)	13.2% (n=479)	14.6% (n=530)	14.8% (n=535)	23.8% (n=861)

Histogram of Age



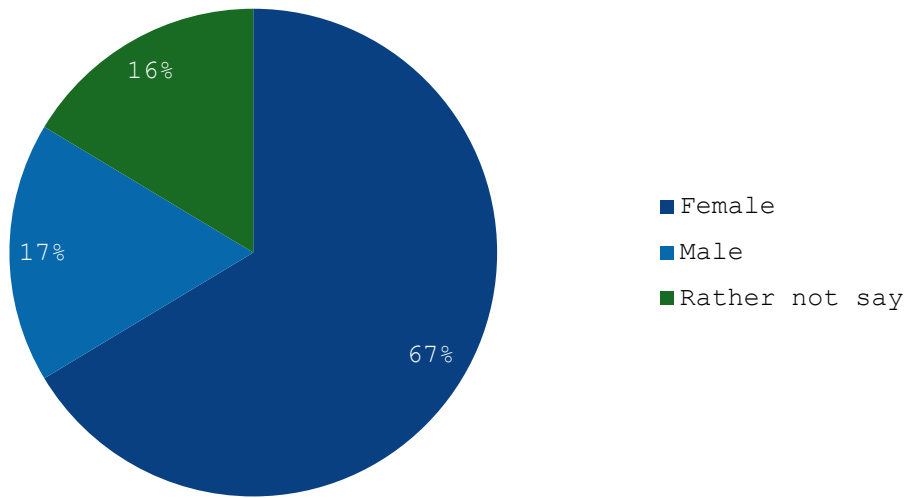
Histogram of age. Participants 17 and under and 80+ are not included in the plot.

1.4 Sex of Survey Participants

Table 1.4: This table shows the distribution of sex.

County	Female	Male	Rather not say
Big Horn	78.6% (n=11)	7.1% (n=1)	14.3% (n=2)
Carbon	73.3% (n=22)	13.3% (n=4)	13.3% (n=4)
Stillwater	75% (n=3)	0% (n=0)	25% (n=1)
Sweet Grass	50% (n=1)	0% (n=0)	50% (n=1)
Yellowstone	60.6% (n=40)	22.7% (n=15)	16.7% (n=11)
Total	66.4% (n=77)	17.2% (n=20)	16.4% (n=19)
MT Total	57.3% (n=2076)	19.2% (n=696)	23.5% (n=853)

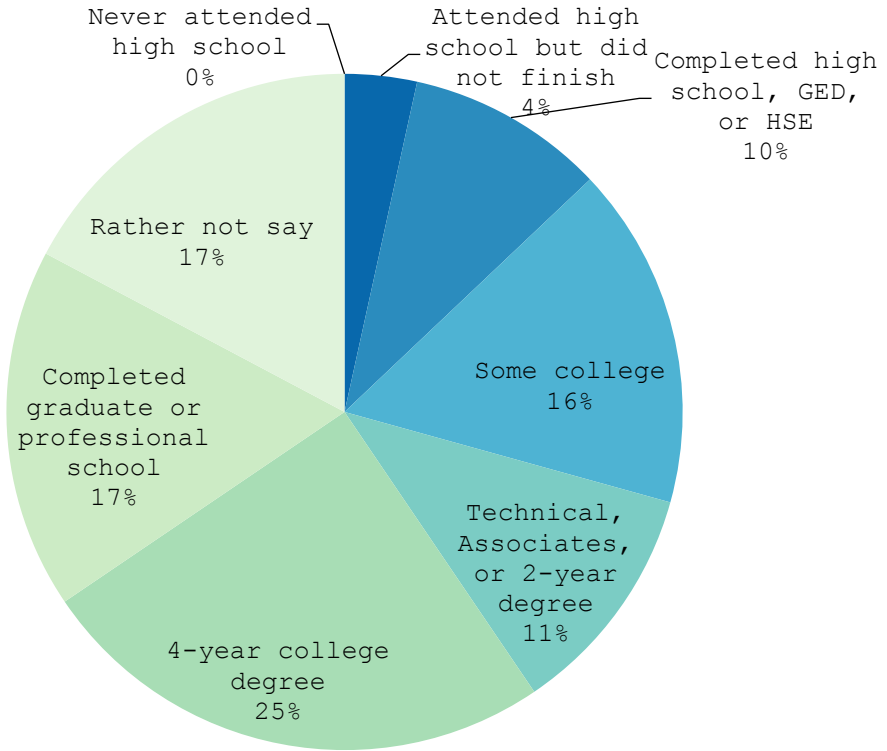
Sex



1.5 Education of Survey Participants

Table 1.5: This table shows the distribution of education.

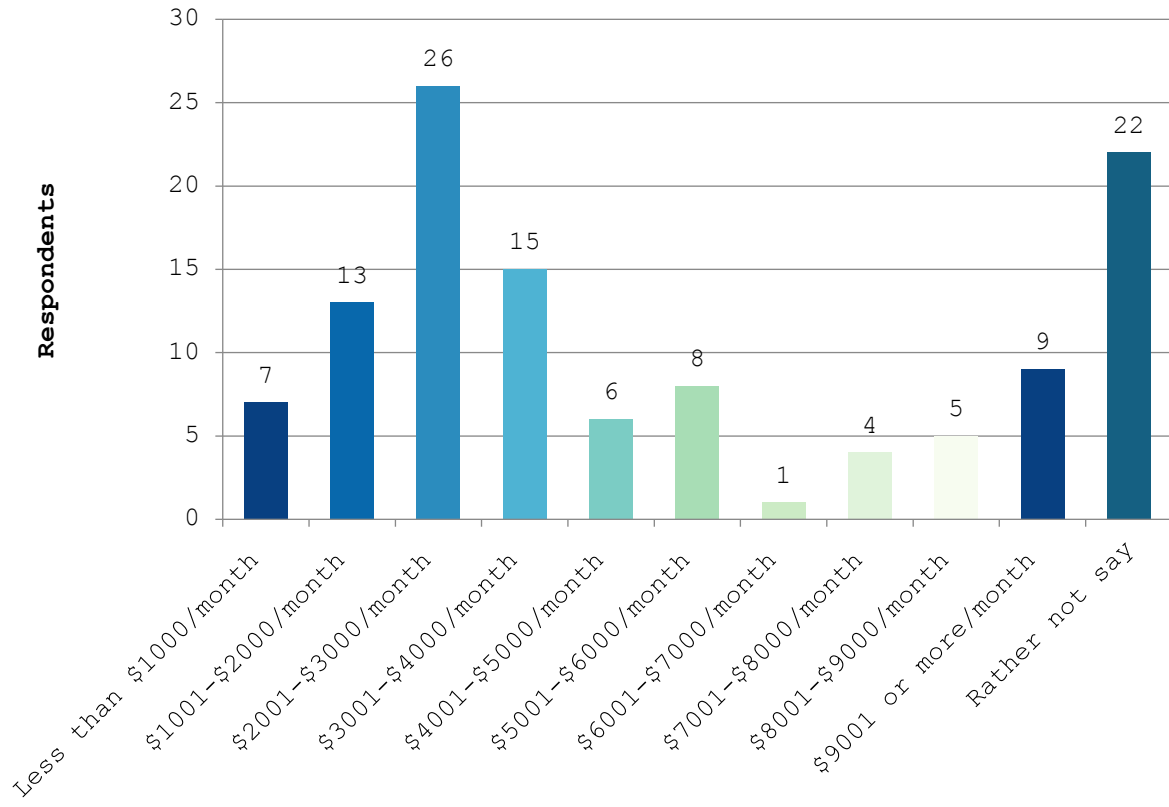
County	Attended high school but did not finish	Completed high school, GED, or HSE	Some college	Technical, Associates, or 2-year degree	4-year college degree	Completed graduate or professional school	Rather not say
Big Horn	0% (n=0)	14.3% (n=2)	14.3% (n=2)	21.4% (n=3)	14.3% (n=2)	21.4% (n=3)	14.3% (n=2)
Carbon	0% (n=0)	3.3% (n=1)	20% (n=6)	13.3% (n=4)	30% (n=9)	23.3% (n=7)	10% (n=3)
Stillwater	0% (n=0)	25% (n=1)	25% (n=1)	0% (n=0)	25% (n=1)	0% (n=0)	25% (n=1)
Sweet Grass	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	100% (n=2)
Yellowstone	6.1% (n=4)	10.6% (n=7)	15.2% (n=10)	9.1% (n=6)	25.8% (n=17)	15.2% (n=10)	18.2% (n=12)
Total	3.4% (n=4)	9.5% (n=11)	16.4% (n=19)	11.2% (n=13)	25% (n=29)	17.2% (n=20)	17.2% (n=20)
MT Total	3.3% (n=121)	14.1% (n=510)	13.8% (n=499)	9.2% (n=333)	19.7% (n=713)	14.9% (n=541)	24.6% (n=890)



1.6 Income of Survey Participants

Table 1.6: This table shows the distribution of income.

County	Less than \$1000/month	\$1001-\$2000/month	\$2001-\$3000/month	\$3001-\$4000/month	\$4001-\$5000/month	\$5001-\$6000/month	\$6001-\$7000/month	\$7001-\$8000/month	\$8001-\$9000/month	\$9001 or more/month	Rather not say
Big Horn	7.1% (n=1)	7.1% (n=1)	21.4% (n=3)	21.4% (n=3)	0% (n=0)	0% (n=0)	0% (n=0)	7.1% (n=1)	14.3% (n=2)	7.1% (n=1)	14.3% (n=2)
Carbon	3.3% (n=1)	6.7% (n=2)	13.3% (n=4)	26.7% (n=8)	6.7% (n=2)	10% (n=3)	3.3% (n=1)	0% (n=0)	6.7% (n=2)	6.7% (n=2)	16.7% (n=5)
Stillwater	0% (n=0)	50% (n=2)	25% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	25% (n=1)
Sweet Grass	0% (n=0)	0% (n=0)	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	50% (n=1)
Yellowstone	7.6% (n=5)	12.1% (n=8)	25.8% (n=17)	6.1% (n=4)	6.1% (n=4)	7.6% (n=5)	0% (n=0)	4.5% (n=3)	1.5% (n=1)	9.1% (n=6)	19.7% (n=13)
Total	6% (n=7)	11.2% (n=13)	22.4% (n=26)	12.9% (n=15)	5.2% (n=6)	6.9% (n=8)	0.9% (n=1)	3.4% (n=4)	4.3% (n=5)	7.8% (n=9)	19% (n=22)
MT Total	10.3% (n=372)	12.6% (n=455)	12.3% (n=445)	9.9% (n=360)	7.3% (n=263)	6% (n=217)	3.9% (n=143)	3.5% (n=126)	2.2% (n=79)	6.1% (n=221)	26% (n=944)



1.7 Race and ethnicity of Survey Participants

Table 1.7: This table shows the distribution of race and ethnicity for all the regions.

County	White	Black/African American	American Indian/Alaska Native	Multiracial	Hispanic/Latino	Rather not say/Other
Big Horn	35.7% (n=5)	7.1% (n=1)	35.7% (n=5)	7.1% (n=1)	14.3% (n=2)	14.3% (n=2)
Carbon	90% (n=27)	0% (n=0)	0% (n=0)	0% (n=0)	3.3% (n=1)	10% (n=3)
Stillwater	75% (n=3)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	25% (n=1)
Sweet Grass	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	100% (n=2)
Yellowstone	59.1% (n=39)	1.5% (n=1)	7.6% (n=5)	6.1% (n=4)	9.1% (n=6)	25.8% (n=17)
Total	63.8% (n=74)	1.7% (n=2)	8.6% (n=10)	4.3% (n=5)	7.8% (n=9)	21.6% (n=25)
MT Total	60.7% (n=2199)	0.7% (n=25)	7.4% (n=270)	3.1% (n=114)	3.9% (n=141)	27.2% (n=987)

1.8 Reservation Residency of Survey Participants

Table 1.8: Whether or not participants indicated if they lived within the borders of an American Indian Reservation.

Group	No, I do not live within the borders of an American Indian Reservation	Yes, I live within the borders of an American Indian Reservation
Total	94.8% (n=110)	5.2% (n=6)
MT Total	96.6% (n=3503)	3.4% (n=122)

1.9 Veteran status of Survey Participants

Table 1.9: Participants that did not answer this question are not included in this table.

County	No	No, but another adult in my house is a veteran	Yes
Big Horn	75% (n=9)	8.3% (n=1)	16.7% (n=2)
Carbon	81.5% (n=22)	14.8% (n=4)	3.7% (n=1)
Stillwater	100% (n=3)	0% (n=0)	0% (n=0)
Sweet Grass	0% (n=0)	100% (n=1)	0% (n=0)
Yellowstone	79.6% (n=43)	3.7% (n=2)	16.7% (n=9)
Total	79.4% (n=77)	8.2% (n=8)	12.4% (n=12)
MT Total	83.4% (n=2296)	8.9% (n=244)	7.7% (n=213)

1.10 Number of people in home

Table 1.10: This was a write-in question. If the answer did not make sense or if the question was not answered then it is classified as "Missing/Invalid"

County	1 person	2 people	3-4 people	5-6 people	7+ people	Missing/Invalid
Big Horn	14.3% (n=2)	7.1% (n=1)	35.7% (n=5)	28.6% (n=4)	14.3% (n=2)	0% (n=0)
Carbon	16.7% (n=5)	30% (n=9)	40% (n=12)	6.7% (n=2)	0% (n=0)	6.7% (n=2)
Stillwater	0% (n=0)	75% (n=3)	25% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)
Sweet Grass	50% (n=1)	0% (n=0)	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)
Yellowstone	25.8% (n=17)	42.4% (n=28)	18.2% (n=12)	9.1% (n=6)	1.5% (n=1)	3% (n=2)
Total	21.6% (n=25)	35.3% (n=41)	26.7% (n=31)	10.3% (n=12)	2.6% (n=3)	3.4% (n=4)
MT Total	19.4% (n=705)	33.6% (n=1219)	28.2% (n=1023)	8.6% (n=313)	2.5% (n=91)	7.6% (n=274)

1.11 Number of children in home

Table 1.11: This was a write-in question. If the answer did not make sense or if the question was not answered then it is classified as "Missing/Invalid"

County	0 children	1 child	2 children	3 children	4-5 children	Missing/Invalid
Big Horn	28.6% (n=4)	21.4% (n=3)	28.6% (n=4)	7.1% (n=1)	14.3% (n=2)	0% (n=0)
Carbon	60% (n=18)	20% (n=6)	13.3% (n=4)	3.3% (n=1)	0% (n=0)	3.3% (n=1)
Stillwater	100% (n=4)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Sweet Grass	100% (n=2)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Yellowstone	71.2% (n=47)	13.6% (n=9)	6.1% (n=4)	6.1% (n=4)	1.5% (n=1)	1.5% (n=1)
Total	64.7% (n=75)	15.5% (n=18)	10.3% (n=12)	5.2% (n=6)	2.6% (n=3)	1.7% (n=2)
MT Total	59.4% (n=2153)	13.2% (n=479)	11.9% (n=431)	5% (n=183)	2.9% (n=105)	7.1% (n=258)

1.12 Number of seniors in home

Table 1.12: This was a write-in question. If the answer did not make sense or if the question was not answered then it is classified as "Missing/Invalid"

County	0 seniors	1 senior	2 seniors	Missing/Invalid
Big Horn	57.1% (n=8)	14.3% (n=2)	21.4% (n=3)	7.1% (n=1)
Carbon	66.7% (n=20)	16.7% (n=5)	13.3% (n=4)	3.3% (n=1)
Stillwater	25% (n=1)	50% (n=2)	25% (n=1)	0% (n=0)
Sweet Grass	0% (n=0)	50% (n=1)	50% (n=1)	0% (n=0)
Yellowstone	60.6% (n=40)	18.2% (n=12)	21.2% (n=14)	0% (n=0)
Total	59.5% (n=69)	19% (n=22)	19.8% (n=23)	1.7% (n=2)
MT Total	55.1% (n=1997)	19.8% (n=717)	16.9% (n=612)	7.3% (n=266)

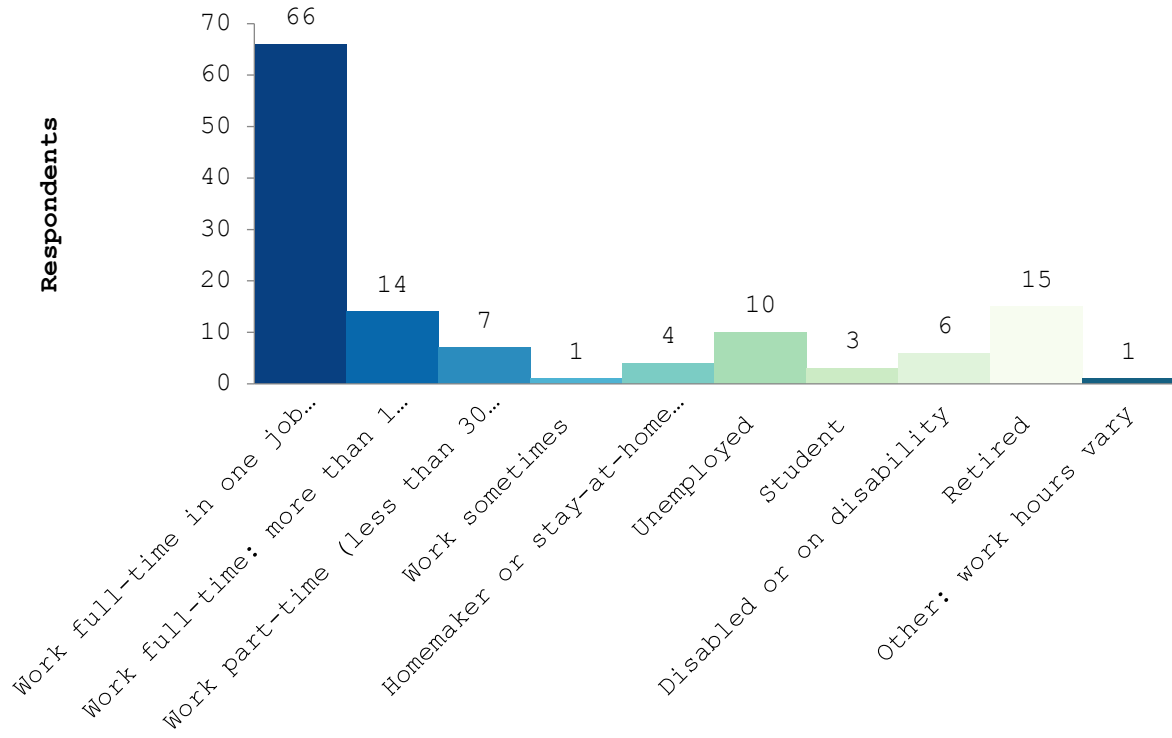
1.13 Current Job Situation

Table 1.13: Participants could select more than one answer. The denominator is the number of respondents that answered the question. Write-in responses were manually recorded into existing and new categories. New categories include “disabled or on disability”, “volunteer”, “chronically ill or injured”, “care for sick family member” and “Other: work hours vary”. “Other: work hours vary” includes the write-in responses of self-employed, seasonal workers, ranch hands, and entrepreneurs.

County	Work full-time in one job (30 hours or more)	Work full-time at more than one job, (30 hours or more)	Work part-time (less than 30 hours)	Work some times	Student	Homemaker or stay-at-home parent	Retired	Unemployed	Disabled or on disability	Other: work hours vary	Chronically ill or injured	Volunteer	Care for sick family member	Rather not say/Other
Big Horn	71.4% (n=10)	0% (n=0)	7.1% (n=1)	7.1% (n=1)	14.3% (n=2)	0% (n=0)	0% (n=0)	7.1% (n=1)	0% (n=0)	7.1% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Carbon	66.7% (n=20)	23.3% (n=7)	6.7% (n=2)	0% (n=0)	0% (n=0)	0% (n=0)	13.3% (n=4)	3.3% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Stillwater	75% (n=3)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	25% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Sweet Grass	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Yellowstone	48.5% (n=32)	10.6% (n=7)	6.1% (n=4)	0% (n=0)	1.5% (n=1)	6.1% (n=4)	15.2% (n=10)	12.1% (n=8)	7.6% (n=5)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)

County	Work full-time in one job (30 hours or more)	Work full-time at more than one job, (30 hours or more)	Work part-time (less than 30 hours)	Work some times	Student	Homemaker or stay-at-home parent	Retired	Unemployed	Disabled or on disability	Other: work hours vary	Chronically ill or injured	Volunteer	Care for sick family member	Rather not say/Other
Total	56.9% (n=66)	12.1% (n=14)	6% (n=7)	0.9% (n=1)	2.6% (n=3)	3.4% (n=4)	12.9% (n=15)	8.6% (n=10)	5.2% (n=6)	0.9% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
MT Total	47.5% (n=1585)	6.7% (n=224)	9.4% (n=313)	2.3% (n=77)	3.2% (n=108)	4.2% (n=139)	19.3% (n=644)	9.3% (n=309)	3.2% (n=106)	1.6% (n=55)	0.2% (n=6)	0.3% (n=9)	0.2% (n=6)	1% (n=32)

Employment

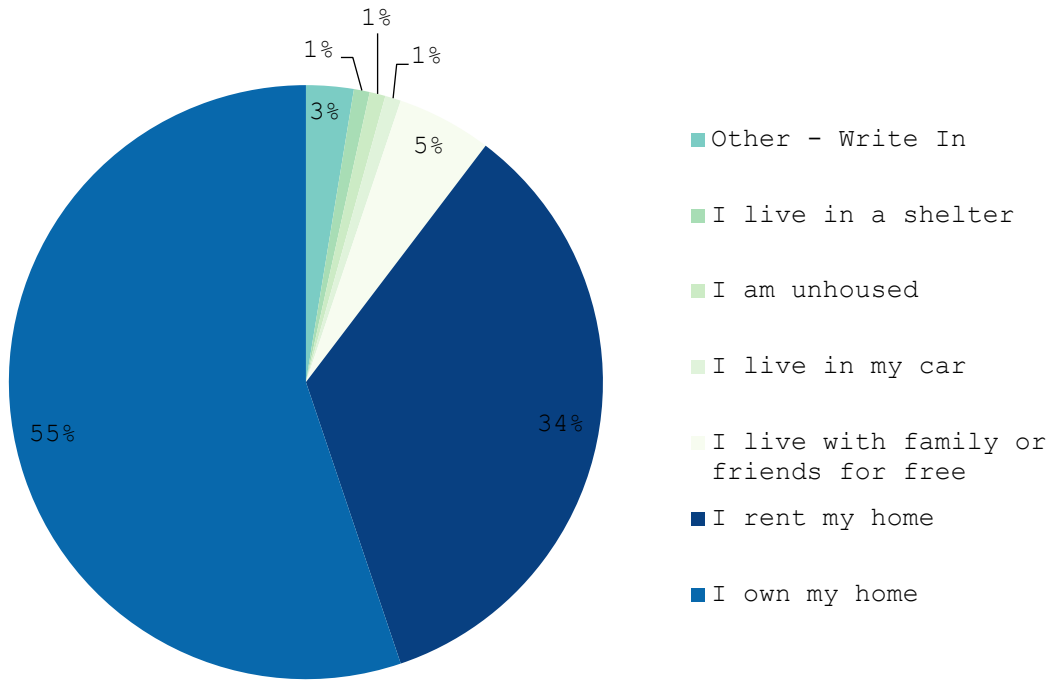


1.14 Current Housing Situation

Table 1.14: Participants that did not answer this question are not included in the table. If participants added that they were living in a motel room or “homeless” as a write-in response for “Other,” then they are classified as “I am unhoused”.

County	I live with family or friends for free	I own my home	I rent my home	I am unhoused	I live in a shelter	I live in my car	I live in employee housing	I live with multiple generations of my family and help pay some of the bills	I live with two or more unrelated families in the same house	I live in a nursing home, long-term care, or assisted living	I live in my recreational vehicle (R.V.)	Other
Big Horn	14.3% (n=2)	42.9% (n=6)	42.9% (n=6)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Carbon	0% (n=0)	73.3% (n=22)	16.7% (n=5)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	10% (n=3)
Stillwater	25% (n=1)	75% (n=3)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Sweet Grass	50% (n=1)	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Yellowstone	3% (n=2)	48.5% (n=32)	43.9% (n=29)	1.5% (n=1)	1.5% (n=1)	1.5% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Total	5.2% (n=6)	55.2% (n=64)	34.5% (n=40)	0.9% (n=1)	0.9% (n=1)	0.9% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	2.1% (n=3)
MT Total	4.2% (n=142)	56.8% (n=1932)	30.7% (n=1045)	1.4% (n=46)	0.9% (n=29)	0.8% (n=28)	0.1% (n=5)	1.3% (n=43)	0.4% (n=13)	0.1% (n=3)	0.9% (n=31)	2.1% (n=3)

Housing



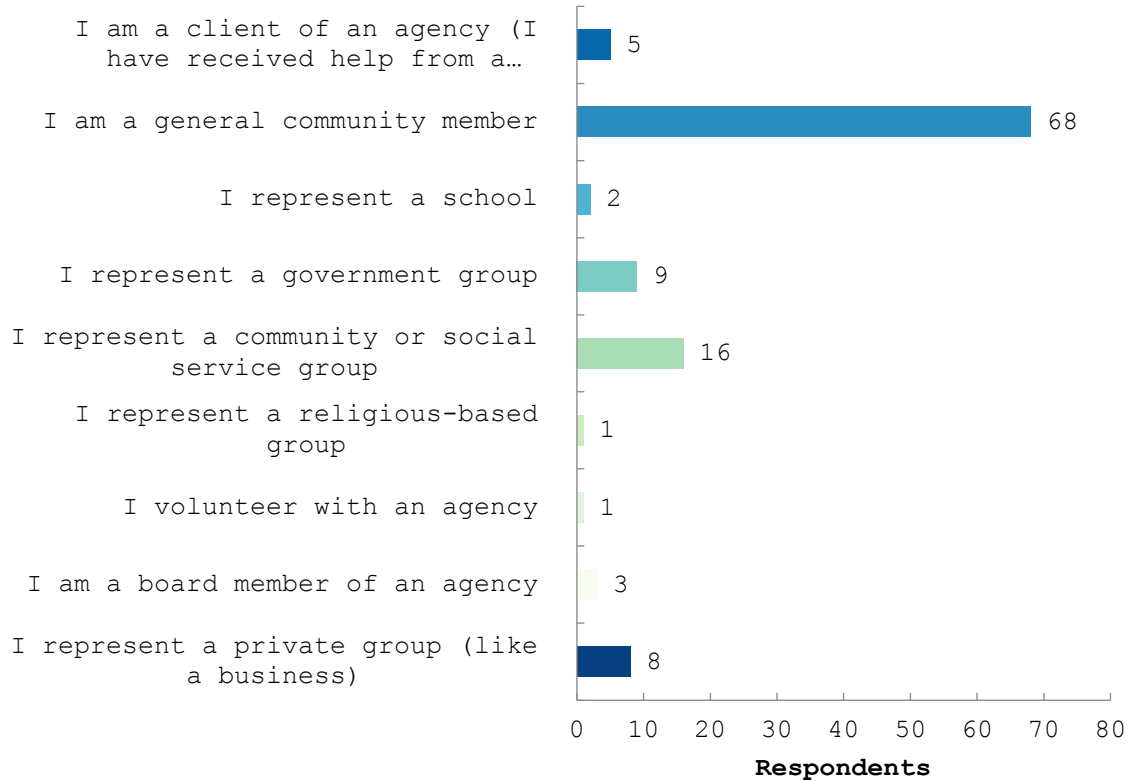
2 Community role, assets, environment, and community-level needs

2.1 Role in Community

Table 2.1: Participants that did not answer this question are not included in the table. Write-in responses were manually recorded into existing categories. Survey participants who had write-in responses that indicated they worked in home healthcare environments were categorized as “I represent a community or social service group”.

County	I am a client of an agency (I have received help from a Community Action Agency, like rent or utility help, or my child goes to Head Start, etc.)	I am a general community member	I represent a community or social service group	I represent a private group (like a business)	I represent a religious-based group	I am a board member of an agency	I represent a government group	I represent a school	I volunteer with an agency	I am retired or disabled
Big Horn	7.1% (n=1)	50% (n=7)	28.6% (n=4)	7.1% (n=1)	7.1% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Carbon	0% (n=0)	63% (n=17)	3.7% (n=1)	3.7% (n=1)	0% (n=0)	3.7% (n=1)	18.5% (n=5)	3.7% (n=1)	3.7% (n=1)	0% (n=0)
Stillwater	0% (n=0)	75% (n=3)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)	25% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)

County	I am a client of an agency (I have received help from a Community Action Agency, like rent or utility help, or my child goes to Head Start, etc.)	I am a general community member	I represent a community or social service group	I represent a private group (like a business)	I represent a religious-based group	I am a board member of an agency	I represent a government group	I represent a school	I volunteer with an agency	I am retired or disabled
Sweet Grass	0% (n=0)	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	50% (n=1)	0% (n=0)	0% (n=0)	0% (n=0)	0% (n=0)
Yellowstone	6.1% (n=4)	60.6% (n=40)	16.7% (n=11)	9.1% (n=6)	0% (n=0)	1.5% (n=1)	4.5% (n=3)	1.5% (n=1)	0% (n=0)	0% (n=0)
Total	4.4% (n=5)	60.2% (n=68)	14.2% (n=16)	7.1% (n=8)	0.9% (n=1)	2.7% (n=3)	8% (n=9)	1.8% (n=2)	0.9% (n=1)	0% (n=0)
MT Total	2.9% (n=97)	11.6% (n=381)	54.6% (n=1797)	11.5% (n=378)	5.1% (n=168)	3.3% (n=107)	1.3% (n=43)	4.8% (n=159)	4.6% (n=151)	0.2% (n=8)



2.2 Community assets and environment questions

2.2 On a scale from 1 to 5, where 1 means a strong no and 5 means a strong yes, please give your opinion.

Table 2.2: Is your community a good place to raise children? (Think about school quality, childcare, after-school programs, and places to have fun, etc.)

No -1	2	3	4	5 - Yes	N/A	Total
7.5% (n=8)	14% (n=15)	26.2% (n=28)	22.4% (n=24)	28% (n=30)	1.9% (n=2)	n=107

MT State

No -1	2	3	4	5 - Yes	N/A	Total
4.7% (n=144)	8% (n=245)	23.4% (n=718)	27.3% (n=838)	32.1% (n=988)	4.6% (n=141)	n=3074

Table 2.2: Are there good job opportunities in your community? (Think about local businesses, jobs that can help you grow in your career, job training, affordable housing, and how far you have to travel for work, etc.)

No -1	2	3	4	5 - Yes	Total
25.9% (n=28)	21.3% (n=23)	31.5% (n=34)	12% (n=13)	9.3% (n=10)	n=108

MT State

No -1	2	3	4	5 - Yes	N/A	Total
14.4% (n=442)	20.8% (n=641)	32% (n=983)	16.5% (n=508)	13.4% (n=412)	2.9% (n=90)	n=3076

Table 2.2: Is your community a safe place to live? (Think about how safe people feel at home, at work, in schools, at playgrounds, and parks. Do neighbors know and trust each other? Do they help each other?)

No -1	2	3	4	5 - Yes	N/A	Total
10.3% (n=11)	20.6% (n=22)	23.4% (n=25)	21.5% (n=23)	23.4% (n=25)	0.9% (n=1)	n=107

MT State

No -1	2	3	4	5 - Yes	N/A	Total
4.1% (n=126)	7.6% (n=233)	22.2% (n=684)	32% (n=986)	33.1% (n=1019)	1% (n=31)	n=3079

Table 2.2: Are there support networks for people and families? (like neighbors, support groups, church outreach, etc.)

No -1	2	3	4	5 - Yes	N/A	Total
10.2% (n=11)	15.7% (n=17)	33.3% (n=36)	20.4% (n=22)	19.4% (n=21)	0.9% (n=1)	n=108

MT State

No -1	2	3	4	5 - Yes	N/A	Total
4.2% (n=129)	11.3% (n=347)	25.7% (n=789)	28.4% (n=872)	27.7% (n=850)	2.8% (n=86)	n=3073

Table 2.2: Are you happy with the quality of life in your community? (Think about how you feel, how involved you are in activities, etc.)

No -1	2	3	4	5 - Yes	Total
11.1% (n=12)	13.9% (n=15)	28.7% (n=31)	22.2% (n=24)	24.1% (n=26)	n=108

MT State

No -1	2	3	4	5 - Yes	N/A	Total
6.2% (n=192)	10.2% (n=315)	22.2% (n=683)	30.3% (n=932)	29.3% (n=901)	1.7% (n=51)	n=3074

2.3 Community Resources Assessment

2.3 Please tell us how much you agree or disagree with these statements:

Table 2.3: My community has many affordable homes for people to buy

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
66.7% (n=72)	18.5% (n=20)	9.3% (n=10)	2.8% (n=3)	2.8% (n=3)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
60.1% (n=1857)	21% (n=650)	11.3% (n=350)	6% (n=184)	1.5% (n=47)	0% (n=0)	n=3088

Table 2.3: My community has many affordable places to rent

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
68.5% (n=74)	17.6% (n=19)	5.6% (n=6)	5.6% (n=6)	2.8% (n=3)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
59.2% (n=1828)	24.1% (n=744)	9.4% (n=291)	5.8% (n=180)	1.5% (n=45)	0% (n=0)	n=3088

Table 2.3: My community has help for people who are houseless

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
47.2% (n=51)	22.2% (n=24)	13% (n=14)	10.2% (n=11)	7.4% (n=8)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
29% (n=889)	24.2% (n=744)	18.7% (n=575)	21.4% (n=658)	6.6% (n=204)	0% (n=0)	n=3070

Table 2.3: My community has help available for the behavioral health needs of adults

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
24.1% (n=26)	37% (n=40)	12% (n=13)	19.4% (n=21)	7.4% (n=8)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
19.5% (n=598)	27.3% (n=839)	22.1% (n=679)	24.3% (n=747)	6.8% (n=208)	0% (n=0)	n=3071

Table 2.3: My community has help available for the mental health care needs of adults

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
24.1% (n=26)	37% (n=40)	12% (n=13)	22.2% (n=24)	4.6% (n=5)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
19.3% (n=597)	27.1% (n=838)	21.2% (n=654)	25.1% (n=776)	7.3% (n=226)	0% (n=0)	n=3091

Table 2.3: My community has help available for physical health care needs of adults

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
9.3% (n=10)	21.3% (n=23)	21.3% (n=23)	34.3% (n=37)	13.9% (n=15)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
8.4% (n=258)	18.6% (n=572)	22.4% (n=688)	37.9% (n=1166)	12.7% (n=390)	0% (n=0)	n=3074

Table 2.3: My community has resources available for people who don't have enough food

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
13.9% (n=15)	20.4% (n=22)	11.1% (n=12)	46.3% (n=50)	8.3% (n=9)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
4.8% (n=148)	13.2% (n=407)	13.8% (n=427)	43.9% (n=1357)	24.3% (n=749)	0% (n=0)	n=3088

Table 2.3: My community has childcare for individuals and families with different incomes

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
27.1% (n=29)	33.6% (n=36)	22.4% (n=24)	10.3% (n=11)	6.5% (n=7)	0% (n=0)	n=107

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
16.7% (n=512)	24.9% (n=766)	32.1% (n=986)	18.7% (n=575)	7.6% (n=234)	0% (n=0)	n=3073

Table 2.3: My community has enough public transportation available

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
29.2% (n=31)	34.9% (n=37)	8.5% (n=9)	20.8% (n=22)	6.6% (n=7)	0% (n=0)	n=106

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
27.7% (n=856)	22.4% (n=691)	17.4% (n=536)	23.1% (n=713)	9.4% (n=290)	0% (n=0)	n=3086

Table 2.3: My community is welcoming and friendly at public meetings and events

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
13.9% (n=15)	15.7% (n=17)	34.3% (n=37)	20.4% (n=22)	15.7% (n=17)	0% (n=0)	n=108

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
6.5% (n=199)	13.9% (n=428)	31.1% (n=954)	34.5% (n=1060)	14% (n=430)	0% (n=0)	n=3071

Table 2.3: Public officials in my community work to help people and families with low incomes

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
32.7% (n=35)	23.4% (n=25)	28% (n=30)	12.1% (n=13)	3.7% (n=4)	0% (n=0)	n=107

MT State

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	I don't know	Total
17.3% (n=530)	22.9% (n=700)	30.5% (n=934)	21.8% (n=668)	7.5% (n=231)	0% (n=0)	n=3063

2.4 Ranked Community Needs

Table 2.4: Participants were asked to rank their top five needs. The participants top needs was scored a five and their lowest need was scored a one. The score is calculated by summing together the scores for a given need. The 'No. of Rankings' column shows the total number of participants who included that need in their top five.

Community Need	Score	No. of Rankings
Availability of safe and affordable housing	313	82
Availability of jobs that pay enough to live on	263	73
Access to affordable childcare	141	47
Access to mental health services	121	44
Crime and/or public safety	117	37
Help for people who are unhoused	88	34
Access to substance use disorder services	73	22
Needs or services for youth	70	27
Access to healthcare	68	22
Needs of older adults or seniors	66	29
Lack of affordable food or hunger	47	22
Planning for growth and development (like water resources, etc.)	45	16
Access to early childhood education	42	16

Community Need	Score	No. of Rankings
Cultural awareness	34	12
Access to reliable and fast internet	34	13
Availability or cost of transportation	19	8

MT State

Community Need-MT State	Score	No. of Rankings
Availability of safe and affordable housing	7,684	2,050
Availability of jobs that pay enough to live on	6,504	1,905
Access to affordable childcare	4,474	1,397
Access to mental health services	3,478	1,256
Access to substance use disorder services	3,453	984
Access to healthcare	3,298	1,124
Help for people who are unhoused	2,426	879
Planning for growth and development (like water resources, etc.)	1,968	725
Access to early childhood education	1,925	651
Crime and/or public safety	1,836	678
Needs of older adults or seniors	1,690	686
Needs or services for youth	1,672	675
Lack of affordable food or hunger	1,211	540
Availability or cost of transportation	1,112	460
Access to reliable and fast internet	1,013	424
Cultural awareness	614	252

3 Individual/family needs

3.1 Employment needs

I, or the family in my house, DO NOT have, or have NOT had, any job needs in the last 12 months	I, or the family in my house, DO have job needs right now. If so, please choose all that apply below.
65.7% (n=69)	34.3% (n=36)

Table 3.1: Participants were asked to select their job needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 36 participants that reported job needs.

Job Need	Need
Jobs that pay more or have benefits	69.4% (n = 25)
Finding and keeping a job	27.8% (n = 10)
Knowing where to find job resources	22.2% (n = 8)
Training for the types of jobs available in the area	19.4% (n = 7)
Getting the right clothes for a job	16.7% (n = 6)
Learning technical skills	16.7% (n = 6)
Job training	11.1% (n = 4)
Learning soft skills	11.1% (n = 4)
Criminal background issues	8.3% (n = 3)
Having access to the internet for work	5.6% (n = 2)
Writing a resume	5.6% (n = 2)
Interviewing for a job	2.8% (n = 1)
Background check issues	2.8% (n = 1)
Offender standing issues	2.8% (n = 1)

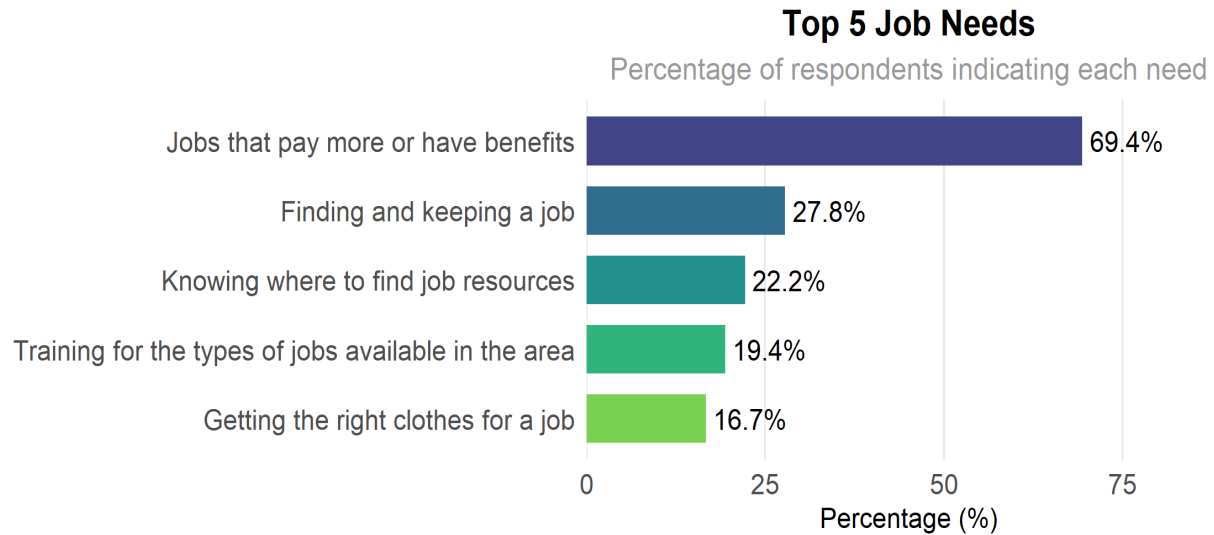


Figure 3.1: Participants were asked to select their job needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 36 participants that reported job needs.

MT State

I, or the family in my house, DO NOT have, or have NOT had, any job needs in the last 12 months	I, or the family in my house, DO have job needs right now. If so, please choose all that apply below.
68.9% (n=2100)	31.1% (n=948)

Job Need	Need
Jobs that pay more or have benefits	56.3% (n = 534)
Finding and keeping a job	28% (n = 265)
Job training	24.1% (n = 228)
Training for the types of jobs available in the area	19.5% (n = 185)
Knowing where to find job resources	18.7% (n = 177)
Learning technical skills	16.9% (n = 161)
Getting the right clothes for a job	14.8% (n = 140)
Writing a resume	12.9% (n = 122)
Learning soft skills	12.4% (n = 118)
Interviewing for a job	12% (n = 114)

Job Need	Need
Having access to the internet for work	11.2% (n = 106)
Background check issues	10.9% (n = 103)
Criminal background issues	6.4% (n = 61)
Offender standing issues	3.6% (n = 34)

3.2 Education and cognitive development needs

I, or the family in my house, DO NOT have, or have NOT had, any education needs in the last 12 months	I, or the family in my house, DO have education needs right now.
79% (n=83)	21% (n=22)

Table 3.2: Participants were asked to select their education needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 22 participants that reported education needs.

Education Need	count	percentage	Need
Technical and vocational training	10	45.5	45.5% (n = 10)
Life skills training	8	36.4	36.4% (n = 8)
Affordable and good child care	7	31.8	31.8% (n = 7)
Parenting education and skills	5	22.7	22.7% (n = 5)
Computer skills training	5	22.7	22.7% (n = 5)
Help with college aid/FAFSA forms	4	18.2	18.2% (n = 4)
Character education (anti-bullying, etc.)	4	18.2	18.2% (n = 4)
GED classes/High school equivalency	3	13.6	13.6% (n = 3)
Literacy classes	3	13.6	13.6% (n = 3)
Early childhood education programs	2	9.1	9.1% (n = 2)
English as a Second Language (ESL) classes	1	4.5	4.5% (n = 1)

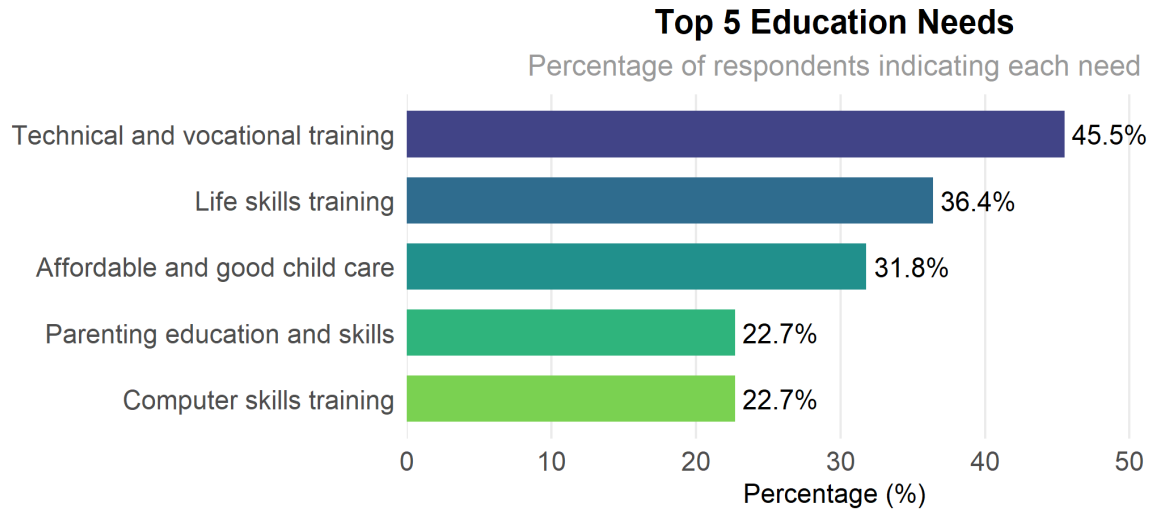


Figure 4.2: Participants were asked to select their education needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 22 participants that reported education needs.

MT State

I, or the family in my house, DO NOT have, or have NOT had, any education needs in the last 12 months	I, or the family in my house, DO have education needs right now.
78.4% (n=2365)	21.6% (n=652)

Education Need	Need
Help with college aid/FAFSA forms	29% (n = 189)
Life skills training	28.2% (n = 184)
Technical and vocational training	26.5% (n = 173)
Affordable and good child care	24.8% (n = 162)
Early childhood education programs	21.2% (n = 138)
Computer skills training	20.4% (n = 133)
GED classes/High school equivalency	18.3% (n = 119)

Education Need	Need
Parenting education and skills	17.8% (n = 116)
Character education (anti-bullying, etc.)	9.7% (n = 63)
Literacy classes	5.2% (n = 34)
English as a Second Language (ESL) classes	4.3% (n = 28)

3.3 Income, infrastructure, and asset-building needs

I, or the family in my house, DO NOT have, or have NOT had, any financial needs in the last 12 months	I, or the family in my house, DO have financial needs right now.
55.8% (n=58)	44.2% (n=46)

Table 3.3: Participants were asked to select their financial needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 46 participants that reported financial needs.

Financial Need	count	percentage	Need
General financial issues	22	47.8	47.8% (n = 22)
Help with transportation or car repairs	19	41.3	41.3% (n = 19)
Help with energy bills	12	26.1	26.1% (n = 12)
Money management, saving, or budgeting	9	19.6	19.6% (n = 9)
Legal help	8	17.4	17.4% (n = 8)
Help paying electric bills	8	17.4	17.4% (n = 8)
Help getting internet access at home	7	15.2	15.2% (n = 7)
Help with water bills	7	15.2	15.2% (n = 7)
Free income tax preparation help	6	13.0	13% (n = 6)
Help with burial or funeral costs	5	10.9	10.9% (n = 5)
Help paying gas or heating bills	5	10.9	10.9% (n = 5)
Money problems related to divorce	3	6.5	6.5% (n = 3)
Child support payment issues	2	4.3	4.3% (n = 2)
Help with utility deposits	2	4.3	4.3% (n = 2)
Bankruptcy, foreclosure, or repossession issues	1	2.2	2.2% (n = 1)
Gambling counseling	0	0.0	0% (n = 0)

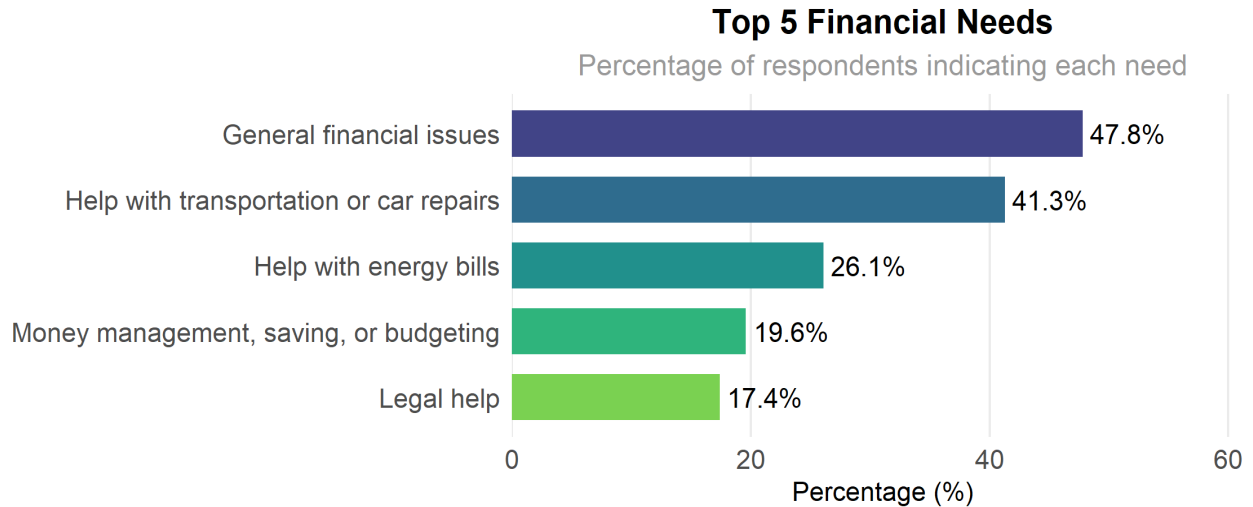


Figure 3.3: Participants were asked to select their financial needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 46 participants that reported financial needs.

MT State

I, or the family in my house, DO NOT have, or have NOT had, any financial needs in the last 12 months	I, or the family in my house, DO have financial needs right now.
59.3% (n=1774)	40.7% (n=1218)

Financial Need	Need
General financial issues	39.7% (n = 483)
Help with transportation or car repairs	37.4% (n = 456)
Help with energy bills	31.2% (n = 380)
Money management, saving, or budgeting	30.8% (n = 375)
Free income tax preparation help	16.9% (n = 206)
Help with water bills	16.6% (n = 202)
Legal help	15.3% (n = 186)
Help paying electric bills	15.1% (n = 184)
Help paying gas or heating bills	14% (n = 170)
Help getting internet access at home	11.7% (n = 142)
Help with utility deposits	9.9% (n = 121)

Financial Need	Need
Help with burial or funeral costs	9.7% (n = 118)
Bankruptcy, foreclosure, or repossession issues	6.6% (n = 80)
Child support payment issues	4.8% (n = 59)
Money problems related to divorce	4.2% (n = 51)
Gambling counseling	2.4% (n = 29)

3.4 Housing needs

I, or the family in my house, DO NOT have, or have NOT had, any housing needs in the last 12 months	I, or the family in my house, DO have housing needs right now.
66.3% (n=69)	33.7% (n=35)

Table 3.4: Participants were asked to select their housing needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 35 participants that reported housing needs.

Housing Need	count	percentage	Need
Good affordable housing to rent	24	68.6	68.6% (n = 24)
Good affordable housing to buy	15	42.9	42.9% (n = 15)
Home repair needs	13	37.1	37.1% (n = 13)
Help with home energy efficiency	11	31.4	31.4% (n = 11)
Help with rent	11	31.4	31.4% (n = 11)
Help with down payments or closing costs	10	28.6	28.6% (n = 10)
Issues with unsafe/unlivable rental homes	8	22.9	22.9% (n = 8)
Help with rent payments	8	22.9	22.9% (n = 8)
Help with rent back payments	8	22.9	22.9% (n = 8)
Programs for free home repairs	7	20.0	20% (n = 7)
Skills for basic home repairs/maintenance	7	20.0	20% (n = 7)
Help with rent deposits	6	17.1	17.1% (n = 6)
Education about tenant rights/responsibilities	6	17.1	17.1% (n = 6)
Home buyer education	4	11.4	11.4% (n = 4)
Handicap accessible housing	4	11.4	11.4% (n = 4)
Senior citizens housing	4	11.4	11.4% (n = 4)

Housing Need	count	percentage	Need
Issues with unsafe/unlivable homes for sale	3	8.6	8.6% (n = 3)
Income-based rental housing for seniors	3	8.6	8.6% (n = 3)
Affordable nursing homes/long-term care	3	8.6	8.6% (n = 3)

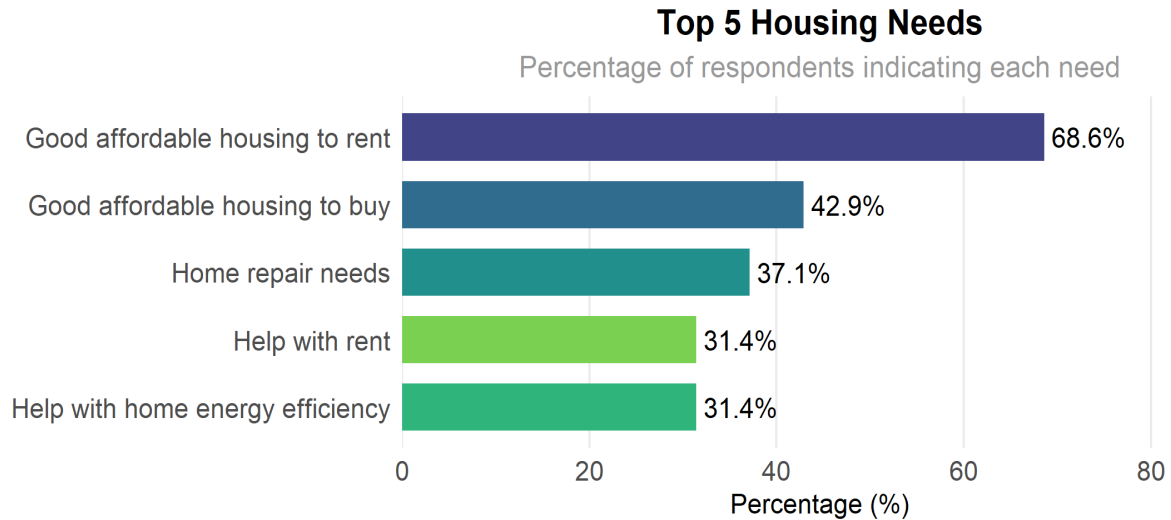


Figure 3.4: Participants were asked to select their housing needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 35 participants that reported housing needs.

MT State

I, or the family in my house, DO NOT have, or have NOT had, any housing needs in the last 12 months	I, or the family in my house, DO have housing needs right now.
70.5% (n=2096)	29.5% (n=879)

Housing Need	Need
Good affordable housing to rent	52.9% (n = 465)
Help with rent	39.2%% (n = 345)
Good affordable housing to buy	34.5% (n = 303)
Help with home energy efficiency	29.6% (n = 260)
Home repair needs	28.8% (n = 253)
Help with rent payments	24.6% (n = 216)

Housing Need	Need
Help with down payments or closing costs	22.8% (n = 200)
Help with rent deposits	22% (n = 193)
Home buyer education	19.5% (n = 171)
Programs for free home repairs	18.5% (n = 163)
Skills for basic home repairs/maintenance	15.5% (n = 136)
Issues with unsafe/unlivable rental homes	15.1% (n = 133)
Senior citizens housing	14.8% (n = 130)
Education about tenant rights/responsibilities	12.9% (n = 113)
Help with rent back payments	12.6% (n = 111)
Income-based rental housing for seniors	10.4% (n = 91)
Handicap accessible housing	10.1% (n = 89)
Issues with unsafe/unlivable homes for sale	8.5% (n = 75)
Affordable nursing homes/long-term care	7.2% (n = 63)

3.5 Health/social and behavioral development needs

I, or the family in my house, DO NOT have, or have NOT had, any health needs in the last 12 months	I, or the family in my house, DO have health needs right now.
58.3% (n=60)	41.7% (n=43)

Table 3.5: Participants were asked to select their health needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 43 participants that reported health needs.

Health Need	count	percentage	Need
Affordable health care	25	58.1	58.1% (n = 25)
Help paying for medicine/prescriptions	25	58.1	58.1% (n = 25)
Affordable dental care	21	48.8	48.8% (n = 21)
Care for chronic illness	17	39.5	39.5% (n = 17)

Health Need	count	percentage	Need
Affordable eye care	17	39.5	39.5% (n = 17)
Mental health services	15	34.9	34.9% (n = 15)
Adult mental health services	13	30.2	30.2% (n = 13)
Health insurance issues	12	27.9	27.9% (n = 12)
Long-term health care	9	20.9	20.9% (n = 9)
Youth mental health services	9	20.9	20.9% (n = 9)
Veteran's services	7	16.3	16.3% (n = 7)
Sexual and reproductive health care	6	14.0	14% (n = 6)
Help for people with special needs	6	14.0	14% (n = 6)
SSI (Supplemental Security Income)	6	14.0	14% (n = 6)
Medical equipment (wheelchairs, hearing aids, etc.)	5	11.6	11.6% (n = 5)
Senior health care	5	11.6	11.6% (n = 5)
Access to fresh/healthy food	5	11.6	11.6% (n = 5)
Help for children with special needs	4	9.3	9.3% (n = 4)
Food assistance	4	9.3	9.3% (n = 4)
SNAP (Supplemental Nutrition Assistance Program)	4	9.3	9.3% (n = 4)
Emergency food resources	3	7.0	7% (n = 3)
Access to support services (WIC, SNAP, SSI, etc.)	3	7.0	7% (n = 3)
Help for physical/emotional/sexual abuse	3	7.0	7% (n = 3)
Substance use disorder treatment	2	4.7	4.7% (n = 2)
Teenage pregnancy/prenatal care	1	2.3	2.3% (n = 1)
Emergency clothing (winter coats, etc.)	1	2.3	2.3% (n = 1)
Services for runaway youth	1	2.3	2.3% (n = 1)
HIV/AIDS care	0	0.0	0% (n = 0)
Prosthetic devices	0	0.0	0% (n = 0)

Health Need	count	percentage	Need
Child vaccinations	0	0.0	0% (n = 0)
WIC (Women, Infants, and Children) program	0	0.0	0% (n = 0)
Abuse/violence protection	0	0.0	0% (n = 0)
Sexual assault services	0	0.0	0% (n = 0)
Domestic violence protection	0	0.0	0% (n = 0)

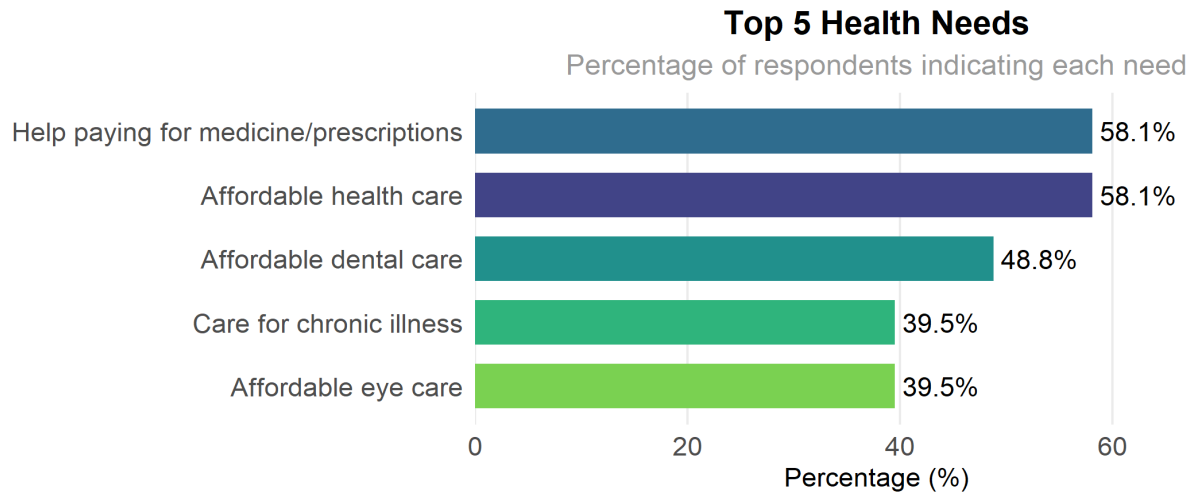


Figure 3.5: Participants were asked to select their health needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 43 participants that reported health needs.

MT State

I, or the family in my house, DO NOT have, or have NOT had, any health needs in the last 12 months	I, or the family in my house, DO have health needs right now.
57.5% (n=1705)	42.5% (n=1258)

Health Need	Need
Affordable dental care	47.9% (n = 602)
Affordable health care	45.9% (n = 577)
Affordable eye care	37.7% (n = 474)
Mental health services	35.5% (n = 447)
Help paying for medicine/prescriptions	29.7% (n = 373)

Health Need	Need
Health insurance issues	28.5% (n = 359)
Food assistance	27.4% (n = 345)
Adult mental health services	26.6% (n = 334)
Care for chronic illness	24% (n = 301)
Access to fresh/healthy food	17.8% (n = 224)
Senior health care	17% (n = 215)
Access to support services (WIC, SNAP, SSI, etc.)	16.1% (n = 203)
Long-term health care	14% (n = 176)
Youth mental health services	13.8% (n = 173)
SNAP (Supplemental Nutrition Assistance Program)	12.6% (n = 158)
Emergency clothing (winter coats, etc.)	11.6% (n = 146)
Help for people with special needs	10.6% (n = 133)
Emergency food resources	10.4% (n = 131)
Veteran's services	9% (n = 113)
Substance use disorder treatment	8% (n = 101)
SSI (Supplemental Security Income)	7.6% (n = 96)
Medical equipment (wheelchairs, hearing aids, etc.)	7.2% (n = 90)
Help for children with special needs	6.4% (n = 80)
Sexual and reproductive health care	5.6% (n = 71)
Abuse/violence protection	5.6% (n = 71)
Child vaccinations	4.2% (n = 53)
Help for physical/emotional/sexual abuse	4.1% (n = 52)
WIC (Women, Infants, and Children) program	3.4% (n = 43)
Domestic violence protection	2.9% (n = 37)
Teenage pregnancy/prenatal care	2.1% (n = 26)
Sexual assault services	1.8% (n = 23)
Services for runaway youth	1.7% (n = 21)
Prosthetic devices	1.5% (n = 19)
HIV/AIDS care	0.4% (n = 5)

3.6 Civic engagement and community development needs

I, or the family in my house, DO NOT have, or have NOT had, any civic or community needs in the last 12 months	I, or the family in my house, DO have civic or community needs right now.
69.4% (n=68)	30.6% (n=30)

Table 3.6: Participants were asked to select their community needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 30 participants that reported community needs.

Community Need	count	percentage	Need
Ways to have voice heard with local politicians	15	50.0	50% (n = 15)
Safe, walkable neighborhoods with sidewalks and parks	14	46.7	46.7% (n = 14)
Crisis services/emergency housing for unhoused people	12	40.0	40% (n = 12)
Crime prevention	12	40.0	40% (n = 12)
Youth activities and programs	9	30.0	30% (n = 9)
More family/primary care clinics	8	26.7	26.7% (n = 8)
More medical specialists	7	23.3	23.3% (n = 7)
Volunteer/community engagement opportunities	7	23.3	23.3% (n = 7)
Activities and programs for seniors	6	20.0	20% (n = 6)
Help with legal issues	6	20.0	20% (n = 6)
Recreational activities (playgrounds, trails, etc.)	5	16.7	16.7% (n = 5)
Additional healthcare facilities	4	13.3	13.3% (n = 4)
More pharmacies	4	13.3	13.3% (n = 4)
Prevention of violent crime	4	13.3	13.3% (n = 4)
Prevention of gang violence	4	13.3	13.3% (n = 4)
More urgent care clinics	2	6.7	6.7% (n = 2)
Prevention of breaking and entering	2	6.7	6.7% (n = 2)

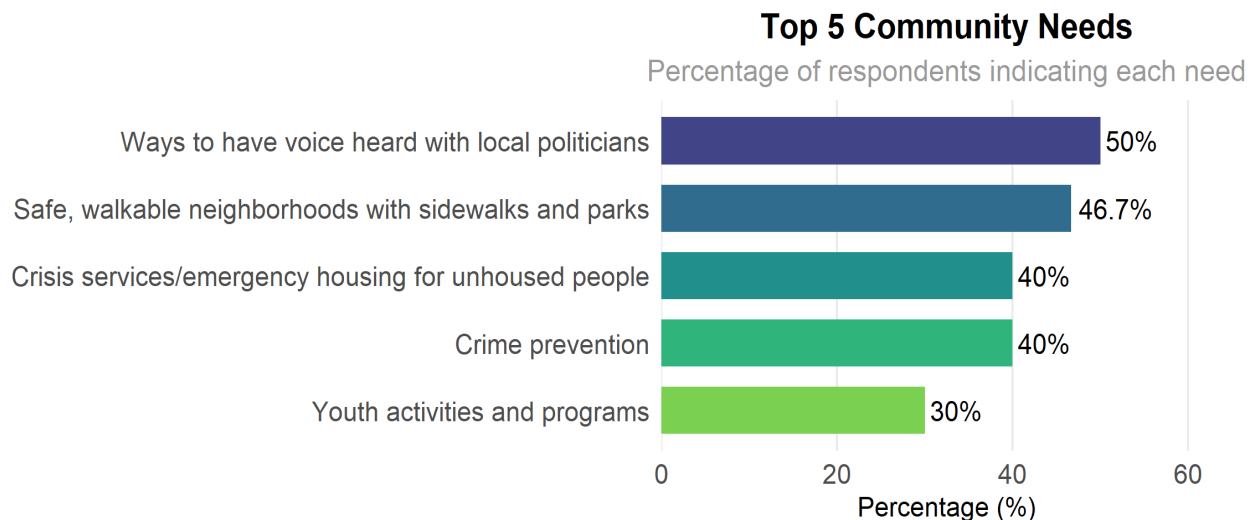


Figure 3.6: Participants were asked to select their community needs. The percents will not add to 100 because participants could select more than one need. The denominator is the 30 participants that reported community needs.

MT State

I, or the family in my house, DO NOT have, or have NOT had, any civic or community needs in the last 12 months	I, or the family in my house, DO have civic or community needs right now.
70.8% (n=2044)	29.2% (n=845)

Community Need	Need
Safe, walkable neighborhoods with sidewalks and parks	40.5% (n = 342)
Youth activities and programs	38.3% (n = 324)
Recreational activities (playgrounds, trails, etc.)	34% (n = 287)
Ways to have voice heard with local politicians	34% (n = 287)
More medical specialists	28.2% (n = 240)
Additional healthcare facilities	27.5% (n = 232)
Crime prevention	26.7% (n = 226)

Community Need	Need
Crisis services/emergency housing for unhoused people	25.6% (n = 216)
Activities and programs for seniors	22.7% (n = 192)
Volunteer/community engagement opportunities	22.6% (n = 191)
More family/primary care clinics	19.8% (n = 167)
Help with legal issues	16.7% (n = 141)
More urgent care clinics	16.2% (n = 137)
Prevention of violent crime	9.5% (n = 80)
Prevention of breaking and entering	8.6% (n = 73)
More pharmacies	7.3% (n = 62)
Prevention of gang violence	4.9% (n = 41)

4 Barriers to program utilization

From the list below, identify how each item has made it easier or harder to get help or access to services and programs in your area?

Table 4.1: Closure of local state-run assistance office

Easier	More difficult	Neither or Not Applicable	Total
5.4% (n=5)	46.2% (n=43)	48.4% (n=45)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
6.2% (n=161)	35.9% (n=926)	57.8% (n=1490)	n=2577

Table 4.2: Understanding program eligibility requirements

Easier	More difficult	Neither or Not Applicable	Total
6.5% (n=6)	49.5% (n=46)	44.1% (n=41)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
14.3% (n=367)	35.7% (n=917)	50% (n=1283)	n=2567

Table 4.3: Applying for services and completing paperwork

Easier	More difficult	Neither or Not Applicable	Total
6.5% (n=6)	45.2% (n=42)	48.4% (n=45)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
14.9% (n=382)	36.6% (n=941)	48.5% (n=1248)	n=2571

Table 4.4: Uploading application forms online

Easier	More difficult	Neither or Not Applicable	Total
15.1% (n=14)	39.8% (n=37)	45.2% (n=42)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
20.8% (n=532)	30.8% (n=787)	48.4% (n=1235)	n=2554

Table 4.5: No local office to visit in person

Easier	More difficult	Neither or Not Applicable	Total
3.2% (n=3)	51.6% (n=48)	45.2% (n=42)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
6% (n=153)	43.7% (n=1116)	50.3% (n=1282)	n=2551

Table 4.6: Providing required documentation (e.g., income)

Easier	More difficult	Neither or Not Applicable	Total
14% (n=13)	29% (n=27)	57% (n=53)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
13.9% (n=351)	29% (n=733)	57.2% (n=1446)	n=2530

Table 4.7: Distance from home to services

Easier	More difficult	Neither or Not Applicable	Total
5.4% (n=5)	40.9% (n=38)	53.8% (n=50)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
11.5% (n=293)	34.4% (n=879)	54.1% (n=1382)	n=2554

Table 4.8: Transportation to/from services or programs

Easier	More difficult	Neither or Not Applicable	Total
6.5% (n=6)	35.5% (n=33)	58.1% (n=54)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
12.2% (n=310)	31% (n=788)	56.8% (n=1441)	n=2539

Table 4.9: Ability to find childcare

Easier	More difficult	Neither or Not Applicable	Total
5.4% (n=5)	29% (n=27)	65.6% (n=61)	n=93

MT State

Easier	More difficult	Neither or Not Applicable	Total
7.3% (n=183)	27.1% (n=681)	65.6% (n=1649)	n=2513

Appendix 1: (2024) CNA survey



Community Needs Assessment Survey for Big Horn, Carbon, Stillwater, Sweet Grass, and Yellowstone Counties

District 7 Human Resources Development Council (HRDC), with assistance from JG Research and Evaluation, is conducting its triennial community needs assessment. The purpose of this survey is to identify and address the causes and conditions of poverty in its 5-county service area. The survey helps HRDC identify the highest priority needs of low-income individuals and families living in our communities. The results of this study will be used to ensure the agency’s services match the needs of low-income people and to identify gaps in current services as the agency plans for future programs and community engagement. Your participation in this survey takes about 10 minutes. Your responses will only be viewed by the research team and will be kept confidential and anonymous. Completing the survey is voluntary and will not affect your participation in any programs or services you are currently receiving.

All participants will be entered into a drawing to win one of three \$100 Visa gift cards. If you have any questions, please contact Genevieve Cox at genevieve@jgresearch.org.

Part 1. Geographic location and housing/work status

What is your zip code?

(drop-down list of all zip codes)

Which county do you live in?

Big Horn

Sweet Grass

Carbon

Yellowstone

Stillwater

Other (list): _____

How long have you lived in this county?

Less than 1 year

- 1 to 4 years
- 5 to 9 years
- 10 to 19 years
- 20 or more years

Which of the following best describes your current employment status? *Please select all that apply.*

- Work full-time in one job (30 hours or more)
- Work full-time, (over 30 hours) in multiple jobs
- Work part-time (less than 30 hours)
- Work occasionally
- Homemaker or stay-at-home parent
- Unemployed
- Student
- Retired
- Other: _____
- Prefer not to say

Which of the following best describes your housing status

- Homeowner
- Renter
- Living with family/friend for free
- Unsheltered
- Living with two or more families in the same household
- Other: _____

Including yourself, how many total people live in your household?

How many children under age 18 live in your home?

How many people in your household are 65 or older?

Do you or any of the members in your household have a disability? *Please select all that apply.*

- Yes, I do
- Yes, another adult in my household does
- Yes, a child in the household does

- ➔ If selects Yes:
- ➔ Which services do you currently use for your child:
 - Early intervention services, Part C
 - Special education services, IEP
 - Supplemental Security Income (SSI)
 - Children's Health Insurance Program (CHIP)
 - Best Beginnings special needs subsidy
 - Case management services
 - Parenting classes
 - Parent/family support groups
 - Home visiting
 - Military OneSource
 - Other: _____

No

Which programs from HRDC have you participated in? *Please select all that apply.*

<input type="checkbox"/> Housing	<input type="checkbox"/> Childcare
<input type="checkbox"/> Rental assistance	<input type="checkbox"/> Transportation
<input type="checkbox"/> Weatherization	<input type="checkbox"/> Energy assistance

<input type="checkbox"/> Food	<input type="checkbox"/> Youth services
<input type="checkbox"/> Emergency services	<input type="checkbox"/> Employment and training
<input type="checkbox"/> Alternative education	<input type="checkbox"/> Pathways
<input type="checkbox"/> SNAP ET	<input type="checkbox"/> Other (list): _____

Part 2. Community assets and environment

On a scale from 1 to 5, with 1 indicating a strong *no* and 5 indicating a strong *yes*, please give your opinion. Modified from National Association of County Health Officials QOL Questions

Quality of Life Questions					
	1 No	2	3	4	5 Yes
1. Are you satisfied with the quality of life in your community? (Consider your sense of well-being, participation in community life and, recreation, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Are you satisfied with the health care system in the community? (Consider access, cost, availability, quality, and options in health care)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Is this community a good place to raise children? (Consider school quality, day care, after school programs, recreation, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Is there economic opportunity in the community? (Consider locally owned and operated businesses, jobs with career growth, job training/higher education opportunities, affordable housing, reasonable commute, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 5. Is the community a safe place to live? (Consider residents' perceptions of safety in the home, the workplace, schools, playgrounds, parks, and the mall. Do neighbors know and trust one another? Do they look out for one another?) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Are there networks of support for individuals and families (neighbors, support groups, faith community outreach, agencies, organizations) during times of stress and need? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Do all residents perceive that they — individually and collectively — can make the community a better place to live? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. Are levels of mutual trust and respect increasing among community partners as they participate in collaborative activities to achieve shared community goals? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. Is there an active sense of civic responsibility and engagement, and of civic pride in shared accomplishments (local, state, and national policy work, supporting youth, etc.)? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Please indicate how much you agree or disagree with the following statements:

	Strongly Disagree	Somewhat Disagree	Neither agree nor disagree	Somewhat Agree	Strongly Agree
My community has many affordable home ownership opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has many affordable places to rent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has resources available for those experiencing houselessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has a wide range of affordable housing options available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has resources available for the mental health needs of adults	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has childcare options for individuals and families of all income levels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has sufficient public transportation options available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My community has affordable places to buy healthy food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

My community is welcoming and inclusive at public meetings and community events.

Above questions adapted from Bozeman HRDC's 2019 Community Needs Assessment.

Please select the three most important needs in your community, with 1 indicating the top need.

Need	1	2	3
Availability of safe and affordable housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and access to living wage jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to healthcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to behavioral health services including substance use disorder services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to affordable childcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of transportation or cost of transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Older adult/senior needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crime and/or public safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diversity/cultural awareness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Youth needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food insecurity or hunger	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part 3. Demographics

What is your age?

What is your gender?

Female

Male

Non-binary

Other: _____

Prefer not to say

Are you Hispanic, Latino, or of Spanish origin?

- Yes
- No
- Prefer not to say

Which group(s) best represent your race(s)? *Select all that apply.*

- Black or African American
- American Indian or Alaska Native
- Asian
- Pacific Islander or Native Hawaiian
- White
- Other: _____
- Prefer not to say

How far did you go in school?

- Never attended high school
- Attended high school but did not finish
- Completed high school or GED
- Some college
- Technical, Associates, or 2-year degree
- 4-year college degree
- Completed graduate or professional school
- Prefer not to say

Overall, which of the following statements best describes how well you are managing financially these days?

- Living comfortably
- Doing okay

Just getting by

Finding it difficult to get by

What is your estimated monthly household income?

Less than \$1000/month

\$1001-\$2000/month

\$2001-\$3000/month

\$3001-\$4000/month

More than \$4000/month

Part 4. Individual/family issues and needs

What are the most important issues that you or your family currently experience or have experienced in the last 12 months?

Issue	Did not experience in the last 12 months	Somewhat important	Very important
Access to services and resources			
Affordable healthcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Need prescription assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to mental health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affordable dental care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to substance use disorder treatment services and counseling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of affordable childcare	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of transportation or cost of transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to affordable preschool/early childhood education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to income-eligible free preschool/Head Start	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult education and occupational training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Too few good paying/living wage jobs with benefits in the area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of youth services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to emergency food resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SNAP benefits/food stamps run out before the end of the month	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Access to emergency clothing, winter coats, or boots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disability and/or special needs assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of safe and affordable housing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and access to living wage jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Limited or no internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assistance with utilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal and/or family hardships or health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bankruptcy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Child support or custody	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Houselessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Substandard housing with problems like pest infestations, mold, or lead paint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Veteran assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Criminal record	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bad credit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disconnected utilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Eviction or foreclosure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Burial/funeral expenses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food insecurity or hunger	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HIV positive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen pregnancy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discrimination based on race or ethnicity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Discrimination based on sexual identity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety and security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crime including theft or breaking/entering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Violent crime including homicide, rape, robbery, or aggravated assault	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gang violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intimate partner violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School bullying			
Availability of emergency shelters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Runaway youth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (list):	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Which of the following programs and services that appear below do you need assistance with, but don't know how to access? Please check all that apply.

Program/service	
Child care	<input type="checkbox"/>
Legal services	<input type="checkbox"/>

Employment and training	<input type="checkbox"/>
Food distribution or Supplemental Nutrition Assistance Program/food stamps	<input type="checkbox"/>
Health care insurance	<input type="checkbox"/>
Where and how to access health care services	<input type="checkbox"/>
Where and how to access mental health services	<input type="checkbox"/>
Where and how to access dental services	<input type="checkbox"/>
Low-income housing or rental payment assistance	<input type="checkbox"/>
Utility payment assistance	<input type="checkbox"/>
Minor home repair or weatherization services	<input type="checkbox"/>
Transportation	<input type="checkbox"/>
Adult education	<input type="checkbox"/>
Youth services	<input type="checkbox"/>
Older adult/senior services	<input type="checkbox"/>
Financial education	<input type="checkbox"/>
Disability/special needs assistance	<input type="checkbox"/>
Houselessness	<input type="checkbox"/>
Runaway youth	<input type="checkbox"/>
Teen pregnancy	<input type="checkbox"/>
Other (list):	<input type="checkbox"/>

From the list below, identify how each item has made it easier or more difficult to get assistance or access to services and programs?

	Easier	More difficult	Neither
Understanding eligibility requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Applying for services and/or completing paperwork	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing documentation such as residency status or income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The trust I have in HRDC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The help of friends and/or relatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friends' and/or relatives' opinions about HRDC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Distance from my house to services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation to/from services or programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to find child care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (list):	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

From your perspective, how has COVID-19 impacted yourself and your family?

	Strong negative impact	Somewhat negative impact	Neutral	Somewhat positive impact	Strong positive impact	N/A
Physical health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health/well-being	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to behavioral health services including substance use disorder treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to food programs or access to food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (list):	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Is there anything else you would like to tell us about addressing the needs of low-income individuals and families in your community?

This survey is anonymous. However, participants will be entered into a drawing to win one of three \$100 Visa gift cards, so we will need to be able to contact the winners. Answering “yes” to the following question will redirect you to a separate form to enter your contact information disconnected from your anonymous survey responses. The drawing will take place on December 20, 2023.

Would you like to proceed to the contact form and be entered to win a \$100 Visa gift card?

Yes

No

Thank you for taking the time to complete this survey! Your input is very important to us. The results of this study will be used to ensure the agency’s services match the needs of low-income people and to identify gaps in current services as the agency plans for future programs and community engagement.

Appendix 2: 2025 Statewide CNA survey

2025 Montana Community Needs Assessment Survey

Introduction

To take this survey in Spanish, click the language button in the top right corner of the screen.

The Montana Community Action Network is doing the first statewide community needs assessment for the state of Montana to learn about community needs. The goal of the survey is to understand poverty in Montana and find ways to help. The answers will help us learn more about the needs of people and families in the areas we serve.

The Montana Community Action Network is made up of 10 groups across Montana. These groups, called Community Action Agencies (CAAs), are non-profit groups that run programs to help families with low incomes reach their goals. They are not part of the State of Montana or the Office of Public Assistance. There are 10 CAAs in different parts of Montana, as shown on the map below.

The results of this survey will help make sure each CAA's services match what communities need. It will also show if there are any services missing. This helps the agencies plan for future programs and ways to help the community. The State of Montana will also use the results to track important needs and issues over time.

The survey takes about 10 minutes to finish. Your answers will be private, and no one reading the overall results of the survey will know they came from you. We will share the overall results with the public. Doing the survey is your choice, and it won't change your ability to have any programs or services you're already using.

Everyone who takes part in the survey will be entered into a drawing to win one of five \$50 gift cards. If you have any questions, please contact Lisa Curry at lisa@jgresearch.org or (406) 490-5967.

Part 1. Geographic location, housing, work, and household

1) Which county do you live in?

Beaverhead

Big Horn

Blaine

Broadwater

Carbon

- () Carter
- () Cascade
- () Chouteau
- () Custer
- () Daniels
- () Dawson
- () Deer Lodge
- () Fallon
- () Fergus
- () Flathead
- () Gallatin
- () Garfield
- () Glacier
- () Golden Valley
- () Granite
- () Hill
- () Jefferson
- () Judith Basin
- () Lake
- () Lewis and Clark
- () Liberty
- () Lincoln
- () Madison
- () McCone
- () Meagher
- () Mineral
- () Missoula

- Musselshell
- Park
- Petroleum
- Phillips
- Pondera
- Powder River
- Powell
- Prairie
- Ravalli
- Richland
- Roosevelt
- Rosebud
- Sanders
- Sheridan
- Silver Bow
- Stillwater
- Sweet Grass
- Teton
- Toole
- Treasure
- Valley
- Wheatland
- Wibaux
- Yellowstone

2) What is your zip code?

12) Do you live within the borders of an American Indian Reservation?

No, I do not live within the borders of an American Indian Reservation

Yes, I live within the borders of an American Indian Reservation

13) On which American Indian Reservation do you live?

Blackfeet

Crow

Flathead

Fort Belknap

Fort Peck

Northern Cheyenne

Rocky Boy

14) Which of these best describes your job situation right now? Please choose all that apply.

Work full-time in one job (30 hours or more)

Work full-time at more than one job, (30 hours or more)

Work part-time (less than 30 hours)

Work sometimes

Homemaker or stay-at-home parent

Unemployed

Student

Retired

Other - Write In: _____

Rather not say

15) Which of these best describes where you live? Please choose only one.

- I own my home
- I rent my home
- I live with family or friends for free
- I live in a shelter
- I live in my car
- I live in my recreational vehicle (R.V.)
- I live in a nursing home, long-term care, or assisted living
- I live with two or more unrelated families in the same house
- I live with multiple generations of my family and help pay some of the bills
- Other - Write In: _____

16) How many people live in your home, including you?

17) How many children under age 18 live in your home?

18) How many people in your home, including you, are 60 years old or older?

19) What is your role in the community? Please choose the one choice that best fits your role for this survey.

- I am a client of an agency (I have received help from a Community Action Agency, like rent or utility help, or my child goes to Head Start, etc.)
- I am a general community member
- I represent a school
- I represent a government group
- I represent a community or social service group
- I represent a religious-based group
- I volunteer with an agency

- () I am a board member of an agency
- () I represent a private group (like a business)
- () Other - Write In: _____

Part 2. Community assets and environment

20) On a scale from 1 to 5, where 1 means a strong no and 5 means a strong yes, please give your opinion.

	No -1	2	3	4	5 - Yes	N/A
1. Is your community a good place to raise children? (Think about school quality, child care, after-school programs, and places to have fun, etc.)	()	()	()	()	()	()
2. Are there good job opportunities in your community? (Think about local businesses, jobs that can help you grow in your career, job training, affordable housing, and how far you have to travel for work, etc.)	()	()	()	()	()	()
3. Is your community a safe place to live? (Think about how safe people feel at home, at work, in schools, at playgrounds, and parks. Do neighbors know and trust each other? Do they help each other?)	()	()	()	()	()	()
4. Are there support networks for people and families (like neighbors, support groups, church outreach, etc.)	()	()	()	()	()	()
5. Are you happy with the quality of life in your community? (Think about how you feel, how involved you are in activities, etc.)	()	()	()	()	()	()

21) Please tell us how much you agree or disagree with these statements.

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
My community has many affordable homes for people to buy	()	()	()	()	()

My community has many affordable places to rent	()	()	()	()	()
My community has help for people who are houseless	()	()	()	()	()
My community has help available for the behavioral health needs of adults	()	()	()	()	()
My community has help available for the mental health care needs of adults	()	()	()	()	()
My community has help available for physical health care needs of adults	()	()	()	()	()
My community has resources available for people who don't have enough food	()	()	()	()	()
My community has child care for individuals and families with different incomes	()	()	()	()	()
My community has enough public transportation available	()	()	()	()	()
My community is welcoming and friendly at public meetings and events	()	()	()	()	()
Public officials in my community work to help people and families with low incomes	()	()	()	()	()

22) Please rank the five most important needs in your community, with 1 being the most important.

_____ 1

_____ 2

_____ 3

_____ 4

_____ 5

_____ Access to substance use disorder services

_____ Access to affordable child care

_____ Access to early childhood education

_____ Access to healthcare

_____ Access to reliable and fast internet

_____ Access to mental health services

_____ Availability of jobs that pay enough to live on

_____ Availability of safe and affordable housing

_____ Help for people who are unhoused

_____ Availability or cost of transportation

_____ Crime and/or public safety

_____ Cultural awareness

_____ Lack of affordable food or hunger

_____ Planning for growth and development (like water resources, etc.)

_____ Needs of older adults or seniors

_____ Needs or services for youth

23) Is there anything you would like to tell us about the good things or services that people with low incomes need in your community?

Part 3. Individual/family needs

24) Employment

I, or the family in my house, DO NOT have, or have NOT had, any job needs in the last 12 months

I, or the family in my house, DO have job needs right now. If so, please choose all that apply below.

25) What job needs do you, or the family in your house, have right now? Check all that apply.

- Job training
- Training for the types of jobs available in the area
- Knowing where to find job resources
- Getting the right clothes for a job
- Having access to the internet for work
- Finding and keeping a job
- Learning technical skills to find and do work
- Learning soft skills to keep a job (like good communication skills, etc.)
- Writing a resume
- Interviewing for a job
- Jobs that pay more or have benefits
- Background check
- Criminal background
- Offender standing

Other job needs or comments about job services/programs: - Write In:

Individual/Family Needs: Education and cognitive development

26) Education and cognitive development

I, or the family in my house, DO NOT have, or have NOT had, any education needs in the last 12 months

I, or the family in my house, DO have education needs right now.

27) What education needs do you, or the family in your house, have right now? Choose all that apply.

Early childhood education programs

Affordable and good child care

Parenting education and skills

GED classes (General Education Development)/HSE (High School Equivalency)

English as a Second Language (ESL) classes

Literacy classes

Computer skills training

Technical and vocational training

Help paying for college programs or filling out college aid forms (like FAFSA—Free Application for Federal Student Aid)

Life skills

Character education such as anti-bullying

Other education needs or comments about education services/programs: - Write In:

Individual/Family needs: Income, infrastructure, and asset-building

28) Income, infrastructure and asset-building

I, or the family in my house, DO NOT have, or have NOT had, any financial needs in the last 12 months

I, or the family in my house, DO have financial needs right now.

29) What financial needs do you, or the family in your house, have right now?

- Help with transportation or fixing my car
- Free help with income tax preparation
- Gambling counseling
- Learning about money management, saving, or budgeting
- Problems with bankruptcy, foreclosure, or repossession
- Financial issues
- Money problems with divorce
- Problems with getting or paying child support
- Help with burial or funeral costs
- Legal help
- Help getting access to the Internet at my house
- Help with energy bills
- Problems paying the electric bill
- Problems paying the gas or other heating bill
- Help with water bills
- Help with utility deposits
- Other financial needs or comments about financial services/programs: - Write In:

Individual/Family needs: Housing

30) Housing

() I, or the family in my house, DO NOT have, or have NOT had, any housing needs in the last 12 months

() I, or the family in my house, DO have housing needs right now.

31) What housing needs do you, or the family in your house, have right now? Please choose all that apply.

- Good, affordable houses or apartments to rent
- Bad rental homes that are unsafe, unlivable, have pests, mold, or lead paint, are overcrowded, or not insulated enough for cold weather
- Good, affordable houses or condos to buy
- Help with down payments or closing costs to buy a home
- Bad houses for sale that are unsafe, unlivable, have pests, mold, or lead paint, overcrowded, or not insulated enough for cold weather
- Help with making homes more energy efficient and keeping them warm (like insulation and reducing heat loss)
- Home repair
- Programs that provide free home repairs
- Skills for basic home repairs and maintenance
- Home buyer education
- Handicap accessible housing or changes to my home for a person with special needs
- Senior citizens housing
- Income based rental housing for seniors
- Not enough affordable nursing homes or long-term care for seniors
- Help with rent
- Help with rent deposits
- Help with rent payments
- Help with rent back payments
- Education about renter/tenant rights and responsibilities
- Other housing needs or comments about housing services/programs: - Write In:

Individual/Family needs: Health/social and behavioral development

32) Health/social and behavioral development

I, or the family in my house, DO NOT have, or have NOT had, any health needs in the last 12 months

I, or the family in my house, DO have health needs right now.

33) What health needs do you, or the family in your house, have right now? Please choose all that apply.

- Affordable health care
- Paying for medicine and prescriptions
- Long-term health care
- Chronic illness
- Sexual and reproductive health care
- HIV/AIDS care
- Paying for or not having health insurance
- Substance use disorder counseling and/or treatment
- Mental health services
- Adult mental health services
- Youth mental health services
- Teenage pregnancy and/or prenatal care
- Affordable dental care
- Affordable eye care
- Help for people with special needs
- Help for children with special needs
- Prosthesis
- Medical equipment (like wheelchairs, crutches, hearing aids, etc.)
- Senior health care
- Veteran's services
- Child vaccinations
- Access to emergency clothing such as winter coats or hats
- Food
- Availability and access to fresh and healthy food

- Access to emergency food resources, like food banks
 - Access to services (WIC, SNAP, SSI, etc.)
 - WIC (Special Supplemental Nutrition Program for Women, Infants, and Children)
 - SNAP (Supplemental Nutrition Assistance Program)
 - SSI (Supplemental Security Income)
 - Abuse/violence protection
 - Sexual assault services
 - Protection from domestic violence
 - Help for physical, emotional, or sexual abuse
 - Services for runaway youth
 - Other health or social needs or comments about health services/programs: - Write In:
-

Individual/family needs: Civic engagement and community development

34) Civic engagement and community involvement

- I, or the family in my house, DO NOT have, or have NOT had, any civic or community needs in the last 12 months
- I, or the family in my house, DO have civic or community needs right now.

35) What civic or community needs do you, or the family in your house, have right now? Please choose all that apply.

- Safe neighborhoods where it's easy to walk, with sidewalks and parks
- Additional health care places
- More family primary care clinics
- More pharmacies
- More urgent care clinics
- More specialists
- Crisis services or emergency housing for unhoused individuals and families
- Activities and programs for seniors

- Fun activities like playgrounds, biking or hiking trails, or rivers
 - Youth activities and programs
 - Crime prevention
 - Breaking and entering
 - Violent crime like murder, robbery, sexual assault, or aggravated assault
 - Gang violence
 - Volunteer opportunities, community boards, neighborhood associations, or other similar groups
 - Ways to have my voice heard with local politicians
 - Help with legal issues
 - Other needs in your community: - Write In:
-

36) From the list below, identify how each item has made it easier or harder to get help or access to services and programs in your area?

	Easier	More difficult	Neither or Not Applicable
The closure of my local state-run Office of Public Assistance (non-CAA service)	()	()	()
Understanding program eligibility requirements	()	()	()
Applying for services and/or completing paperwork	()	()	()
Uploading application forms online	()	()	()
No local office I can physically go into	()	()	()
Providing documentation such as income	()	()	()
Distance from my house to services	()	()	()
Transportation to/from services or programs	()	()	()
The ability to find child care	()	()	()

37) Is there anything you want to share about how to help people with low incomes in your community?

Part 4. Demographics

38) What is your age?

17 and under

39) What is your sex?

Female

Male

40) Are you Hispanic, Latino, or of Spanish origin?

Yes

No

Rather not say

41) Which group(s) best represent your race(s)? Choose all that apply.

Black or African American

American Indian or Alaska Native

Asian

Pacific Islander or Native Hawaiian

White

Other - Write In: _____

Rather not say

42) How far did you go in school?

- Never attended high school
- Attended high school but did not finish
- Completed high school, GED, or HSE
- Some college
- Technical, Associates, or 2-year degree
- 4-year college degree
- Completed graduate or professional school
- Rather not say

43) What is your estimated monthly household income before taxes? This includes any money from additional means, such as social security or child support.

- Less than \$1000/month
- \$1001-\$2000/month
- \$2001-\$3000/month
- \$3001-\$4000/month
- \$4001-\$5000/month
- \$5001-\$6000/month
- \$6001-\$7000/month
- \$7001-\$8000/month
- \$8001-\$9000/month
- \$9001 or more/month

44) Are you a veteran?

- No

No, but another adult in my house is a veteran

Yes

Part 5: Closing

45) Would you like to go to the contact form and be entered to win one of five \$50 Visa gift card?

Yes

No

Thank You!

Please write your name, email address, and/or phone number to be entered into a drawing for one of five \$50 Visa gift cards, which will be emailed to the randomly selected winners.