

The FCC Lifeline Program

Free and Discounted Phone and Internet Services for Low-Income Households

What is Lifeline?

Lifeline is a program funded by the federal government through the FCC that qualifies people with financial need to get a discount on their internet or phone bills and/or qualify for a free phone and free coverage.

Who can get lifeline?

You are eligible for Lifeline program if your income is equal to or less than 135% of the federal poverty level for your household size or if you receive benefits from any of these programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension and Survivors Benefit

How do I get a free phone and/or service?

Free phones and service coverage are provided by Q-Link Wireless if you are eligible for the Lifeline program. You can see if you're eligible by visiting <https://qlinkwireless.com/> or calling 1-855-Q-LINK43

How do I get a discount on my existing phone and/or internet service?

You can see if you're eligible for discounted service by applying online at <https://nationalverifier.servicenowservices.com/lifeline> or by mailing a printed application to USAC

Lifeline Support Center
P.O. Box 7081
London, KY 40742

What if I have more questions?

More information about the Lifeline Program is available at <https://Lifelinesupport.org/>

