“Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it’s the only thing that ever has.”

-Margaret Mead
OUR MISSION

To empower people in need through mobilizing and developing community resources by creating opportunities for success in Big Horn, Carbon, Stillwater, Sweet Grass, and Yellowstone counties.

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Dear Friends,

In 2016, with your help, HRDC was able to make a positive impact on close to 16,000 individuals. Whether it’s getting a job, earning a high school diploma, paying for energy bills, or purchasing a home for the very first time, these are all experiences achieved through the many programs of HRDC. Together, with our committed partners, generous funders, dedicated staff, and community leaders, we aim to restore HOPE, by extending RESPECT, encouraging individuals to DREAM of a better future, and ultimately CHANGE the economic landscape of our communities.

You are helping us change lives for people, and we are grateful for your support. Together we are helping people move forward. Because when good things happen here, the whole community thrives.

Regards,

[Signature]

Chief Executive Officer
Last year, HRDC assisted 15,991 individuals who came to us for help.

6,531 individuals received energy assistance
652 individuals who were unemployed obtained a job
427 individuals received food assistance
1,661 community members received no-cost tax preparation

Through 47 different funding sources, and working with 710 different partner organizations, HRDC was able to assist 7,561 families in our community.
Child Care Assistance

HRDC administers the state of Montana’s Best Beginnings Childcare Scholarship program. Scholarship recipients must meet specific work and income requirements and attend a licensed child care center; registered group center; family child care home; or legally certified child care provider.

- 1,599 families obtained child care through the Best Beginnings Scholarship program.
- 2,477 children were provided with a safe, healthy child care setting.
- $6,967,851 subsidized low-income kids at qualifying child care providers.

Early Childhood Provider Services

HRDC provides oversight and many resources to ensure child care providers are given the tools they need to deliver safe, affordable, and quality services.

- 152 trainings were offered to licensed child care professionals.
- 657 hours of classroom training were attended.

Child and Adult Care Food Program (CACFP)

HRDC administers the CACFP for the Montana Department of Health and Human Services in our region. This program reduces the costs of child care while ensuring children receive healthy and nutritious meals.

- 62 licensed child care providers enrolled in CACFP.
- $407,599 was reimbursed to licensed providers enrolled in the CACFP program.
Earning a High School Equivalency Test (HiSET) certificate is the first step in breaking the poverty cycle. HRDC offers one-on-one, self-paced tutoring for low-income individuals ages 16 and older who are pursuing a high school diploma, or who have been unsuccessful in achieving their GED.

Tutoring is also available for low-income high school students who need assistance with coursework, college prep readiness for the ACT or SAT, driver’s license written exams, and remedial reading and math for all ages.

Matt (pictured below) is one of HRDC’s recent success stories. Matt completed his HiSET and earned his diploma with the help of the Alternative Education Program. He states:

“HRDC has helped me in many ways. Before I started, I had no hope in my mind for a diploma or a future of any sorts. Now, thanks to the program, my sight of what I want to be and will be has opened up, and the world is full of opportunities.”

5,582 hours of tutoring were logged in the HRDC Education Center in 2016.

115 students received help with either HiSET, ACT, SAT, driver’s license exams, or college prep readiness.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)
SNAP Employment and Training helps SNAP recipients in Yellowstone County find opportunities for work experience, education and job retention training activities. Participants are referred by the Office of Public Assistance and are required to meet with a case manager and complete 20 hours of employment activities per week.

130 individuals found employment.
$22,215 was distributed for transportation assistance.
24 vouchers for clothing were distributed.

Work Readiness Component (WoRC)
The WoRC program is designed to support individuals who are receiving Temporary Assistance for Needy Families (TANF) in their pursuit of self-sufficiency. Enrollment for eligible participants begins at the Office of Public Assistance.

389 individuals found employment.
$123,871 was distributed for transportation assistance.
1,641 vouchers for clothing were distributed.
14 individuals received education supplies and class fee assistance.

Work Experience Program (WEX)
Work sites provide participants with volunteer opportunities to receive mentoring, one-the-job training, and work experience. Participants continue to receive TANF and SNAP benefits while in the program.

223 individuals received on-the-job training.
Emergency Solutions Grant

HRDC’s Emergency Solutions program helps Yellowstone County residents regain stability in permanent housing after experiencing a housing crisis and/or homelessness. Eligible individuals seeking emergency shelter, homeless prevention, and rapid re-housing, are assigned a case manager. Shelters and housing must meet minimum safety, sanitation, and HUD standards.

- **38** households received security deposits.
- **66** months of rent were paid out.

General Relief

General Relief provides rental assistance to individuals without dependents who are waiting for SSI/SSDI approval.

- **17** disabled individuals with no income in the household received housing assistance.

County Burial

- **49** low-income families received burial assistance for a loved one.

Continuum of Care, Rapid Re-Housing

- **33** households received security deposits.
- **57** months of rent were paid out.
Energy Share
Energy Share is a year-round, emergency assistance loan program for eligible low-income individuals facing an energy emergency. It is available only when all other resources have been exhausted. Energy Share of Montana is a private non-profit working in partnership with HRDC.

$222,271 in assistance was provided through Energy Share.
635 households were assisted through Energy Share.

Low Income Energy Assistance Program (LIEAP)
LIEAP provides low-income households, both homeowners and renters, with access to residential energy in order to heat their homes and power appliances, including life-saving equipment for the disabled and elderly.

2,906 households were assisted through LIEAP in 2016.
$559.63 was the average household benefit paid.
$2237.00 was the maximum benefit paid out to a household.

Weatherization
The Weatherization Program provides energy conservation services to low-income families to improve energy efficiency and ensure the health and safety of the household.

160 homes were weatherized in 2016.
31 homes had furnaces replaced using other funds.
Food Distribution Program on Indian Reservations

HRDC operates the Food Distribution Program on Indian Reservations (FDPIR) in Hardin, serving the Crow Reservation. The program provides a variety of healthy and nutritious foods, from canned fruits and vegetables to dry goods, frozen meats, and fresh produce. All enrolled low-income tribal members living on or near the Crow Reservation are eligible as well as low-income, non-enrolled tribal members and non-native people living on or near the Crow Reservation.

426 low-income individuals received food through the Food Distribution Program on Indian Reservations (FDPIR).

Wheels for Work

Funded in part by United Way of Yellowstone County, the Wheels for Work program is designed to help low-income individuals who need a ride to and from work.

252 families were served.  
108 households received gas vouchers.  
97 households received bus passes.  
47 low-income individuals received car repairs.
Harmony House
Harmony House maternity group home provides a supportive, nurturing place for homeless, pregnant, or parenting mothers ages 18—21 and their dependents. Residents take part in lifeskills training, parenting classes, peer support groups, budgeting and financial literacy, as well as recreational activities. Residents receive intensive case management, along with wrap-around supportive services as they leave the program.

12 homeless young mothers were residents of Harmony House Transitional Living Program.

The Home Center
The Home Center is a one-stop shop for families and individuals looking for information on finding a quality rental, becoming a homeowner, and for homeowners who want to improve their homes or are facing foreclosure.

The Home Center is a collaborative effort among local agencies providing housing services in Yellowstone County: HRDC, Billings Housing Authority, Habitat for Humanity, Rebuilding Together, Homeword, Rural Dynamics, Inc., the City of Billings, Community Leadership and Development, Inc. (CLDI), and NeighborWorks Montana.

238 individuals graduated from Homebuyer Education.
204 individual homeownership planning sessions were conducted.
82 home purchases were made as a result of these individual planning sessions.
134 individuals graduated from the RentStrong rental education program.

Housing Choice Voucher Program
387 individuals were able to secure safe and affordable rental housing.
186 families received $779,540 in rental assistance paid directly to property owners in our rural communities.
Saving for Tomorrow

The Saving for Tomorrow program offers a variety of matched saving programs to help families and individuals save money to purchase an asset. For a defined period of time, eligible individuals save a portion of their income in a special savings account. HRDC then matches each dollar saved with up to $4 depending on the program. While in the savings program, participants learn financial management skills to help improve their economic situation.

59 program participants saved a total of $35,690.
14 hard-working savers met their objective and used their savings to purchase a home (8 individuals) or pursue secondary education (6 individuals).

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

The VITA program provides no-cost income tax return preparation and electronic filing for individuals and families who have a qualifying adjusted gross income. Both state and federal tax returns are prepared by IRS trained and certified community volunteers.

1,661 low- to moderate-income individuals had their taxes prepared for free.
$2,925,942 income tax refunds total secured.
33 volunteer tax preparers spent a total of 1,928 hours preparing taxes.
Youth Employment
The youth employment program provides both summer and year-round work and training opportunities to better prepare Montana’s youth ages 16-24. The program goals are aimed at providing long-term economic self-sufficiency.

63 youth participated in the Work Investment Act Employment and Training Program and 26 youth participated in the Youth Corrections Employment and Training Program.

Summer Work Experience for Youth Employment
Youth employment sites provide youth residing in our five county region with work opportunities to develop skills, knowledge, and work behaviors.

77 participants enrolled in the Summer Youth Program through TANF and CSBG. 69 local businesses participated in the 2016 Youth Employment Program.
HRDC offers thanks to these individuals and businesses for their contributions throughout the year.

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<tr>
<th>A-1 Landscaping</th>
<th>Good Earth Market</th>
<th>St. Vincent's Healthcare</th>
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<tr>
<td>Albertsons (6th &amp; Central)</td>
<td>Great American Bagel</td>
<td>Sam's Club</td>
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<td>Ann Guthals</td>
<td>Rob Sayler</td>
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<td>Albertsons (Rehberg &amp; Grand)</td>
<td>Healthy by Design</td>
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<td>Anonymous</td>
<td>Jimmy John's</td>
<td>The Spoke Shop</td>
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<td>Baskin Robbins</td>
<td>Denise Jordan</td>
<td>Subway Restaurants, Wally Wovetich</td>
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<td>Keller Williams Premier Brokers</td>
<td>Target (Central Avenue)</td>
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<td>Kotowicz - Hopa Mountain's StoryMakers</td>
<td>Target (Main Street)</td>
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<td>Kevin Booke</td>
<td>Margo Land</td>
<td>Tractor Supply Inc.</td>
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<td>Aaron Cofer</td>
<td>LaVie</td>
<td>Twice as Nice</td>
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<td>Van's IGA</td>
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<td>Lucky's Market</td>
<td>Walmart (King Avenue)</td>
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<td>Dairy Queen</td>
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<td>Emmanuel Baptist Church</td>
<td>Montana-Dakota Utilities Company</td>
<td>Walmart (Laurel)</td>
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<td>Mr. Thrifty</td>
<td>Walt Acra, Family Services</td>
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<td>Barb Pewitt</td>
<td>Wendy's of Montana</td>
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<td>Esther Pewitt</td>
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<td>Jeri Fowler</td>
<td>ProBuild Company LLC</td>
<td>Beverly Wirtala</td>
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<td>Gainan's</td>
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<td>Geyser Park</td>
<td>Riverstone Health</td>
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289 individuals from the community volunteered their time at HRDC.

3,011 total hours were given by these volunteers.

$72,686 total value of those volunteer hours.
Revenues:

Program Grants ........................................... $6,997,019
Fee for Service ........................................... 309,467
Contributions ............................................. 9,764
Interest ...................................................... 815
Rental Income ............................................ 32,177
Contributions ............................................. 30,907
In-Kind Contributions .................................. 95,333
TOTAL ..................................................... $7,475,682

Expenses:

Community Development ......................... $410,600
Emergency Food & Housing ...................... 1,060,460
Energy Programs ....................................... 1,846,867
Employment Assistance ............................. 1,996,695
Family Development ................................... 1,468,340
Management & General ......................... 746,542
TOTAL .................................................... $7,529,504

Client Services:

Client Services leveraged in the community through HRDC’s program operations and client benefits paid by the state directly to clients or on their behalf not flowing through HRDC

Child Care Assistance .......................... $6,967,851
Low Income Energy Assistance ............... 1,556,880
Section 8 Housing (estimate) ..................... 753,927
Crow Reservation Food Distribution ........... 180,002
WoRC Client Direct Assistance ............... 162,854
TOTAL ................................................. $9,621,514

HRDC’s annual audit and 990 are available at the main office during normal business hours.
HRDC Main Office (Billings)
7 North 31st Street, Billings, MT 59101

HRDC Satellite Office (Hardin)
501 North Center, Hardin, MT 59034
office 406.665.3500 | fax 406.665.1395

Child Care Eligibility
Billings office 406.247.4700 | fax 406.869.2585
Hardin office 406.665.3500 | fax 406.655.1395

Child Care for Providers
office 406.247.4710 | fax 406.248.2943

Employment and Training for Adults
Billings office 406.247.4732 | fax 406.248.6971
Hardin office 406.665.3500 | fax 406.655.1395

Energy Assistance
3116 1st Avenue North, Billings, MT 59101
office 406.247.4778 | fax 406.247.4791

Food Distribution Program on Indian Reservations
406 Crook, Hardin, MT 59034
office 406.665.2523 | fax 406.665.1026

The Home Center
3124 1st Avenue North, Billings, MT 59101
office 406.206.2717 | fax 406.206.2716

Matched Savings/Financial Education
office 406.206.2717 | fax 406.206.2716

Youth Employment
3116 1st Avenue North, Billings, MT 59101
office 406.247.4732 | fax 406.247.4747

For assistance with all other programs, email info@hrdc7.org or call the main office at 406-247-4732 or 1-800-433-1411.

Find us online at www.hrdc7.org, Facebook, and Twitter.