



Frequently Asked Questions about VITA Volunteer Income Tax Assistance

I haven't filed a tax return for a few years. Can you do past-year taxes?

Yes. Our site is equipped to prepare tax returns for the past two tax seasons on an appointment-only basis. Please call (406) 247-4760 to make an appointment on Wednesdays between May

What are my options for receiving my refund, and how soon can I expect it?

You can either have your refund direct deposited into a bank account or have it mailed to you as a check. Direct deposits typically arrive in 10-14 days while paper checks take an additional 1-2 weeks. For direct deposit, you must bring your routing number and account number to the tax site (typically, as a blank check). Please note: there will be a delay in receiving refunds until 2/27/18 if you claim the Earned Income Tax Credit.

What are my options if I owe money on my return?

The [IRS website](#) details your options for paying off your tax bill.

Can you prepare other (non-Montana) state tax returns?

Yes. We are able to prepare and file returns for any state in which you had income or residency during the tax year.

None of HRDC's VITA site times work with my schedule. Are there other sites that might help me?

Yes. Go to montanafreefile.org to find other free, local tax site locations and times. You can also go to MyFreeTaxes.com/hrdc7 to file your taxes online for free.

I made more than \$54,000 last year (or otherwise don't meet the site guidelines). Can HRDC still help me?

Taxpayers whose tax situation falls outside VITA guidelines will be able to use site resources to prepare and file their own tax return electronically, using the IRS' free online services. VITA volunteers will be available to provide limited filing assistance and to direct you to appropriate tax resources.

What kind of returns cannot be prepared at a VITA site?

The following list contains returns that are NOT able to be prepared at a VITA site because they are out of our scope:

- Farm income
- Rental income

- Business income with more than \$10,000 in expenses or a net loss for the year, or had an inventory, employees, depreciation, or business use of home expenses, rental/lease of machinery expenses
- Deduction of loss due to casualty or theft
- Adoption expenses credit
- Moving expenses deduction
- Alternative fuel/plug-in vehicle credit

VITA Locations and Times

HRDC Billings

7 N 31st St (lower level)

Walk-in or by appointment.

To schedule an appointment, call: (406) 247-4710

January 31 - April 14, 2018

- Wednesdays, 12:00 pm - 7:00 pm (at HRDC, 7 N 31st St)
- Thursdays, 12:00 pm - 7:00 pm (at HRDC, 7 N 31st St)
- Fridays, 12:00 pm - 5:00 pm (at HRDC, 7 N 31st St)
- Saturdays, 11:30 am - 4:30 pm (at MSU-B Student Union Building February-April, at HRDC in March)

HRDC Hardin

501 N Center Ave

To schedule an appointment, call: (406) 655-3500

February 6 - April 3, 2018

- Tuesdays, 9:00 am - 11:00 am

For more information

Call (406) 247-4760 or Email info@hrdc7.org