

**DISTRICT 7 HUMAN RESOURCES DEVELOPMENT COUNCIL
7 NORTH 31ST STREET
BILLINGS, MT**

VACANCY ANNOUNCEMENT

~ **EXTERNAL/INTERNAL** ~

POSITION: Case Manager

PROGRAM: Youth Employment & Training/Harmony House
Transitional Living Programs

WHO MAY APPLY: All Qualified Individuals

WORKSITE: 3116 1st Avenue North

RATE: \$14.00 - \$16.23 DOE

HOURS: 40 hours per week

OPENING DATE: Immediately

CLOSING DATE: Until Filled

WORK SCHEDULE: 8-5 Mon-Fri, occasional evening and/or weekend hours

QUALIFICATIONS: See Job Description

HOW TO APPLY: Submit Completed HRDC Application
Form located at www.hrdc7.org along with Current
Resume and Cover Letter to:

**DISTRICT 7 HUMAN RESOURCES DEVELOPMENT COUNCIL
P.O. BOX 2016
7 North 31st Street
BILLINGS, MT 59103**

HRDC is an Equal Opportunity Employer

JOB DESCRIPTION

DISTRICT 7 HUMAN RESOURCES DEVELOPMENT COUNCIL

Functional Title: Case Manager
Program: Youth Employment & Training/Harmony House Transitional Living Programs
Supervisor: Program Coordinator
Status: Hourly

JOB SUMMARY

Under the supervision of the Program Coordinator and in accordance with the direction and mission of District 7 HRDC, the Case Manager is delegated the responsibility of enrolling and placing eligible youth to participate in HRDC's Workforce Investment Act Youth Employment and Training Program and assisting Harmony House Transitional Living Program Participants in becoming self-sufficient through assessing participant's strengths and needs, assisting them to set and attain goals in order to live independently.

MISSION OF ORGANIZATION

Through its mission, HRDC empowers people in need through the mobilization and development of community services creating opportunities for success in Big Horn, Carbon, Stillwater, Sweet Grass, and Yellowstone Counties. All HRDC activities focus on 6 national goals: Self-sufficiency, community revitalization, community ownership and pride, partnerships among supporters and service providers, agencies increase their capacity, and strengthen Families and Communities.

ESSENTIAL DUTIES

Management and Administration:

- Completes reports, monitors client attendance and scheduled activities in accordance with program requirements.
- Collects data, and tracks client progress, as required for each program.
- Tracks Supportive Services expenditures and provides comprehensive program reports as required.

Financial:

- Prepares and reviews payroll reports for the finance office to ensure participant Payments.
- Assists participants with monthly budgeting and obtaining accounts for money management.

Operations:

- Screens applicants for program eligibility and suitability; conducts assessments to identify the need for intervention, provides guidance, and refers participants to available resources.
- Develops action plans for achieving self-sufficiency.
- Assists youth in appropriate selection of paid work experience based on career interests and skill level.
- Facilitates group activities, program overviews, and assessments.
- Serves as a client advocate.
- Participates in staff meetings, cases reviews, and supervisory coaching.
- Works with clients and worksites to develop job skills.

- Assist Harmony House TLP participants in finding resources including childcare, healthcare, treatment options, education, and employment, etc.
- Participates in Harmony House TLP household maintenance. Oversees participant chores, room checks.
- Carries emergency on-call phone in rotation with other Harmony House TLP staff – approximately 1 week every 3-4 weeks.

Compliance:

- Tracks data as required by program in agency wide and program specific data entry systems.
- Maintains individual case files, including applications, assessments, case notes, supportive services, and paid work experience as required by federal, state, and agency funding requirements.
- Provides client data to reporting agencies as required.

Professional Development:

- Participates in staff meetings, team building, technical training, and coaching.

Community:

- Works closely with participants, school officials, and community partners to identify and maintain worksite contacts in the community.
- Conducts program outreach.
- Represents HRDC's Youth Programs at community meetings and events.

Goal Setting:

- Implements agency work plans at the program level to ensure achievement of set goals.

Innovation:

- Brings creative suggestions and potential solutions to direct supervisor regarding work barriers and team efficiency

Additional Knowledge, Skills and Abilities:

- Integrates knowledge of budgeting and management experience into program operations.
- Effectively **communicates** on all platforms.
- Demonstrates **dependability** and **punctuality**.
- Adheres to a consistent work schedule.
- Demonstrates **professionalism** in the workplace.
- Modeling an objective and non-judgmental attitude.
- Nurtures, builds, and mentors employees to build a cohesive team.

MINIMUM QUALIFICATIONS

Annual Criminal Background checks and Child Protective Services checks are required.

Must be available for On-Call Emergencies for Harmony House residents on a rotating basis.

Education and Experience:

Bachelor's Degree in Human Services preferred or equivalent combination of education and experience. Two years of experience in case management experience working with youth ages 14-24 in a residential

setting/program and/or employment and training program. Other combinations of experience and education which meet the minimum requirements may be substituted. Knowledge of Early Childhood Education also a plus.

License and Certifications:

Must possess a valid Montana Driver's License, proof of personal automobile insurance and must meet insurability requirements for agency automobile insurance policy.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The employee must occasionally move up to 25 pounds; maintain a stationary position while using a computer; frequently communicate with co-workers and members of the community on the phone, in writing and in person; needs to move about inside the office to access file cabinets, office machinery, etc.

WORK ENVIRONMENT

The work environment is typical of that of an office setting. The employee must occasionally move up to 25 pounds; maintain a stationary position while using a computer. Tasks will involve extended periods of time at a keyboard or work station. Employee will be required to travel and transport residents to appointment/meetings. While performing the duties of this job, the employee is exposed to outside weather conditions prevalent at the time.

This position is half-time in a maternity group home/transitional living program. Residents may have needs in the following areas: including but not limited to physical, sexual, and/or emotional abuse, alcohol/drug use, physical/mental health, and problems with communication and family dynamics. Employee must be able to handle crises and be empathetic towards those who are often in difficult circumstances.